

MONTHLY REPORT

July 2019

PRESENTED BY
THE CITY MANAGER'S OFFICE

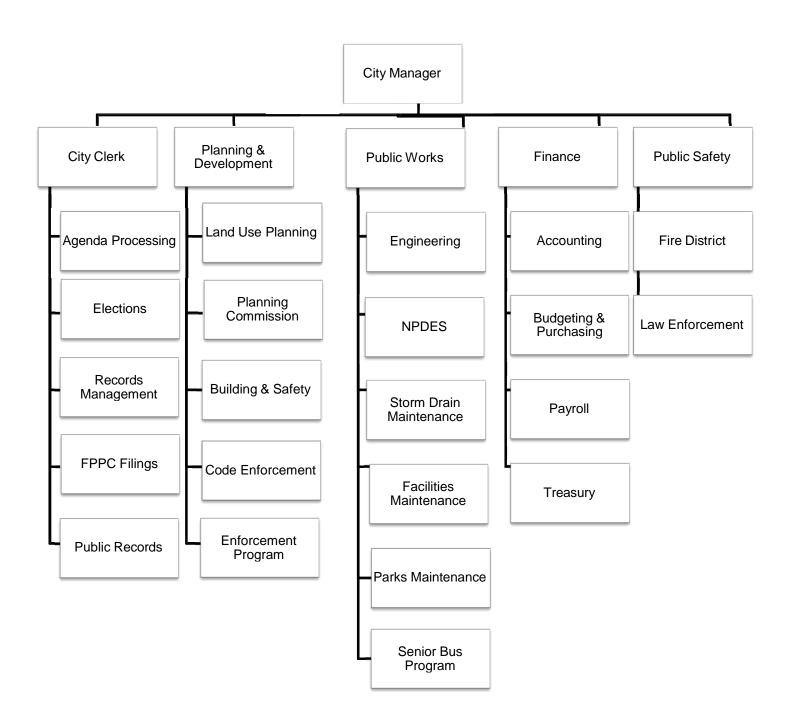


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CITY MANAGER

Organization Chart





City Clerk Agenda Processing Elections Records Management • FPPC Filings • Public Records



DATE: September 3, 2019

TO: G. Harold Duffey, City Manager

City Manager's Office

FROM: Debra Thomas, City Clerk

City Clerk's Office

SUBJECT: JULY 2019 CITY CLERK MONTHLY REPORT

This monthly report is presented to the City Manager to keep him informed of the activities and responsibilities within the City Clerk's Department over the last six (6) months.

The City Clerk's Office is staffed with two (2) positions that include the City Clerk and its Office Specialist. The primary responsibilities for this department are Council Support Services, Records Management, Administrative Processing, Board Administration and Election Services. Each of these functions require a collaborative effort between the department staff to ensure that all components within the process are completed from origin to file. As the official records manager for all City documents it is imperative that this process be accurate to ensure the preservation of the City's history.

AGENDAS/POSTINGS

The City Clerk is responsible for preparing agendas and postings for all City Council Regular and Special Meetings, as well as for the Housing Authority and Successor Agency to the Community Redevelopment Agency.

The total number of agendas processed for the month of July 2019 is two (2), spending a total of twenty (20) hours preparing the agenda packet together with delivery and producing 490 pages.

AGE	NDA PROCESSING/POSTING						
MONTH	Regular Meeting	Special Meeting	Totals				
February	2	0	2				
March	2	1	3				
April	2	0	2				
May	2	0	2				
June	2	2	4				
July	2	0	2				
Total Processed	12	3	15				

RESOLUTIONS & ORDINANCES

The City Clerk is responsible for the security of all official City records including Resolutions. Additionally, it is the City Clerk's responsibility to ensure those Resolutions are executed, certified and published, when appropriate.

It is also the responsibility of the City Clerk to ensure all City Council Ordinances presented to Council have been certified and made available for review by the public. The City Clerk must coordinate with the local adjudicated newspaper to publish Ordinance summaries for its first and second readings.

The number of Resolutions processed for the month of July 2019 is six (6) and the number of Ordinances processed for the month of June is zero (0).

RESOLUTIONS A	ND ORDINANCES	S PROCESSED	
	RESOLUTIONS	ORDINANCES	MONTHLY TOTALS
February	0	0	0
March	5	1	6
April	3	2	5
May	2	1	3
June	6	0	6
July	6	0	6
Total Processed	22	4	26

RECOGNITION ACTIVITY

Its purpose is to recognize individuals, groups and events of significance to the Grand Terrace community by the issuance of Certificates, Recognition, Acknowledgment and Commendation Pins. It is the responsibility of the City Clerk to ensure that all signatures of City Council are obtained on the document, coordinate attendance at Council meetings for the individual, group or event representative to accept the recognition, as well as prepare Council with all necessary information to present the recognition if presentation will be held at another venue.

For the month of July 2019, thirty-five (35) Certificates of Recognition, and one (1) In Memoriam Adjournment were prepared on behalf of City Council.

Month	Certificate of Acknowledgment w/Pin	Certificate of Recognition w/Pin	Commendation w/Pin	In Memoriam Adjournments	Certificate of Participation	Proclamation	Total
February	0	1	0	1	0	0	2
March	0	0	0	3	0	0	3
April	0	10	0	0	0	2	12
May	6	0	0	2	0	0	8
June	0	7	1	2	0	0	10
January	0	35	0	1	0	0	38
Total	6	53	1	9	0	2	71

CONTRACTS AND AGREEMENTS PROCESSED

The City Clerk works closely with the City Council and is responsible for processing follow-up documentation. Management of these documents include contracts and agreements and it is the responsibility of the City Clerk to obtain signatures, distribute originals, log, scan and file.

For the month of July 2019, Council approved zero (0) agreements.

CONTRACTS & AGREEMENTS PRO	CESSED
February	3
March	4
April	3
May	6
June	5
July	0
Total	21

RECORDS REQUESTS

The City Clerk's office received fifteen (15) Requests for Copies of Public Records for the month of July 2019. All fifteen (15) requests were completed within the Government Code Section 6253(c)'s requirement of ten (10) calendar days. The total number of pages provided in response to those requests were 38 pages with four (4) letters to Requestor advising there were no records responsive to the request.

		RECORDS REQUEST SUMMARY					
Month	Requests Received	Completed Within 10 Days	Completed with 14-Day Extension	# of Pages Provided	Letter to Requestor – No Records		
February	13	12	1	77	4		
March	11	10	1	169	4		
April	14	13	1	131	1		
May	8	7	1 (Closed Without Any Records Provided)	50	1		
June	19	10	9	954	5		
July	15	15	0	38	4		
Total Requests	76	63	13	1,419	19		

CUSTOMER SERVICE – TELEPHONE CALLS

The City Clerk is responsible for receiving and responding to inquiries and external customer service requests, communicating, coordinating and responding to internal department requests, external agency cooperation and legislative bodies.

For the month of July 2019, the City Clerk's office responded to 552 telephone calls from residents, contractors, vendors, consultants and in-house customer service assistance to City staff.

TELEPHONE CUSTOMER S	ERVICE
February	266
March	358
April	306
May	434
June	432
July	552
Total Calls	2,348

HISTORICAL & CULTURAL COMMITTEE ACTIVITY

The Historical and Cultural Activities Committee preserves the history of Grand Terrace and facilitates cultural activities for the benefit of all citizens in the City. The City Clerk serves as a liaison facilitating communication between the committee and City Manager and City Council, maintains the committee minutes of its proceedings and provides support for the Annual Art Show, Country Fair and City Birthday Party.

Month	Committee Meeting	Emails w/Committee Members & Vendors	Written Correspondence w/Committee Members	Telephone Calls with Committee Members & Vendors	Art Show/Country Fair & City Birthday Prep & Attendance	Total # of Hours
February	.75	0	.50	0	0	1.25
March	1.00	0	.50	0	0	1.50
April	1.00	1.00	.50	1.00	0	3.50
May	1.00	.50	.50	1.00	8.00	11.00
May	1.00	0	.50	0	0	1.50
July	0	0	.50	0	0	.50
TOTAL # HOURS	4.75	1.50	3.00	2.00	8.00	19.25

COMMITTEES/COMMISSIONS

The City Clerk is responsible for maintaining Appointed Committee/Commission Rosters and ensuring that all information is current and up-to-date for each. Listed below are the number of current Appointed City Committees/Commissions, including the number of alternates and vacancies that may exist:

COMMITTEES/COMMISSIONS							
	# OF MEMBERS	# OF ALTERNATES	# OF VACANCIES				
Historical & Cultural Activities Committee	7	0	0				
Planning Commission	5	0	0				
Parks & Recreation Committee	5	0	0				

HIGH PRIORITY PROJECTS:

FPPC Compliance

Scan FPPC documentation into Electronic Document Management System database within 24 hours of receipt (i.e. Statement of Economic Interests and public official appointments).

No update at this time.

City Intranet

Increase the content on the City's Intranet; by department.

No update at this time.

Telephone System Improvements

Continue to monitor and ensure all incoming telephone calls are answered timely by staff's Office Specialist. Additionally, update the telephone directory timely as any changes occur.

No update at this time.

<u>Technology Program – Tablet Use</u>

Accommodate the needs/requests of City Council Members to access their agenda, documents, Power Points, E-Mails and applications as the dais and on the go, while eliminating printed paper.

On July 23, 2019, Staff directed Onsite Computing to purchase Microsoft Surface Pros. Upon receipt of the computers and peripherals, Onsite Computing will configure all of the software to interface with one another. Upon completion, staff will contact each City Council Member to arrange any necessary training.

Facebook Live and Twitter

Using Facebook Live and Twitter to increase public engagement. Comments can be loaded during the live feed and the City Clerk can read them during public comment or when the item is being discussed.

The City is identifying and evaluating the pros and cons before testing this approach in a public forum for any potential risk and if it is the desire to proceed, clear ground rules would need to be established.

City Adopted Budgets and Agenda Packets

The City Clerk's department has coordinated with the San Bernardino County Library to identify a location within the Library to place the City's adopted Budgets and Agenda Packets for both City Council and Planning Commission for ease of access to the public.

This priority project was completed on July 30, 2019.

Community Posting Board

Develop a Community Posting Board that is freely accessible to members of the public without any restriction.

No update at this time.

Manage City Neighborhood Recognition Programs

Coordinate the recognition of neighborhoods/ individuals that have gone above and beyond to help make the Community a better place to live. City Council should decide to conduct this recognition monthly, quarterly, bi-annually or annually.

Recognition Guidelines are currently being researched and recommendations will be brought back to the City Council for review, approval and implementation.

Annual Acknowledgment Program

Annually recognize community volunteers at a City Council meeting.

The City Clerk will coordinate during the spring months annually, a reception prior to a City Council meeting to recognize all of the City's volunteers.

City Council Agenda Modifications

Modify agenda to include updated information and language to ensure compliance with the American with Disabilities Act.

No update at this time.

City Manager's Office • City Manager's Office • Human Resources • Senior Center



City Manager's Office • City Manager's Office • Human Resources • Senior Center

DATE: September 5, 2019

TO: G. Harold Duffey, City Manager

City Manager's Office

FROM: Cynthia A. Fortune, Assistant City Manager

SUBJECT: July-2019 Monthly Services Report

This monthly report is presented to the City Manager to keep the City Manager and Policy Makers informed of the activities within the City Manager's Office and programs administered by the office to meet service demands. The tasks and projects identified within the monthly report represent programs administered by the City Manager's Office. The projects identified in this report do not represent the City Manager's Office's larger policy and fiscal oversight. Reports on those issues are presented to the Council in separate and distinct reports. The attached monthly report addresses the City Manager's Office administration of the following activities:

- **★** Human Resources
- ★ Senior Center
- **★** Finance (currently ACM is Acting Finance Director)
- **★** IT and Communications

OUR MISSION

To preserve and protect our community and its exceptional quality of life through thoughtful planning, within the constraints of a fiscally responsible government.

OUR VISION

Grand Terrace is an exceptionally safe and well managed City, known for its natural beauty and recreational opportunities; a vibrant and diverse local economy; a place where residents enjoy an outstanding quality of life that fosters pride and an engaged community, encouraging families to come and remain for generations.

HUMAN RESOURCES

Mission:

It is the mission of human resources to support the organization in meeting its mission and goals through one of its most valuable resources - its PEOPLE.

Values:

Develop

An attitude of teamwork and quality in our day-to-day operations and create an atmosphere that fosters camaraderie, fellowships, challenges, and safety.

Increase

Participation in City and community activities while seeking knowledge, enthusiasm and an improved quality of life for ourselves, co-workers and the community.

Respect

Team member values that may be different from our own and accept responsibility for promoting ethical and legal conduct in personal and business practices.

Communicate

In a candid and fair manner with the diverse workforce from whom our City derives its strength.

CORE SERVICES

- 1. Hiring the most qualified employees by: pre-planning staffing needs, ensuring an effective internal interview process, conducting thorough reference checks.
- 2. Properly balancing the needs of the employees and the needs of the organization.
- 3. Ensuring a diverse workforce in a safe and discrimination/harassment free environment by: maintaining compliance with employment laws and government regulations, providing management and employee training, and developing policies and procedures.
- 4. Providing training and development in areas of: effective leadership and career development of employees, and, employment law and government regulation.
- 5. Retaining our valued employees by: assuring effective leadership qualities in our managers; furnishing technical, interpersonal and career development training and coaching; supplying relevant feedback to management; and enhancing two-way communication between employees and management.

TABLE 1 Recruitment Activity

Description	Jul- 2019	Aug- 2019	Sept- 2019	Oct- 2019	Nov- 2019	Dec- 2019
Recruitments Initiated	2					
Recruitments in Progress	4					
Recruitments Pending	0					
Applications	4					
Received/Processed						
New Hires Processed	2					
	T	T 1	3.7	<u> </u>	3.5	_
Description	Jan- 2020	Feb- 2020	Mar- 2020	Apr- 2020	May- 2020	Jun- 2020
Description Recruitments Initiated					•	
					•	
Recruitments Initiated					•	
Recruitments Initiated Recruitments in Progress					•	
Recruitments Initiated Recruitments in Progress Recruitments Pending					•	

TABLE 2 Employee Job Performance Activity

Description	Jul-	Aug-	Sept	Oct-	Nov-	Dec-
	2019	2019	2019	2019	2019	2019
Evaluations Processed	0					
Description	Jan-	Feb-	Mar-	Apr-	May-	Jun-
	2020	2020	2020	2020	2020	2020
Evaluations Processed						

TABLE 3
Benefits Activity

Description	Jul- 2019	Aug- 2019	Sept- 2019	Oct- 2019	Nov- 2019	Dec- 2019
Employee Changes/Inquiries	1					
ADP Change Transactions	1					
	Jan-	Feb-	Mar-	Apr-	May-	Jun-
Description	2020	2020	2020	2020	2020	2020
Description Employee changes/Inquiries				-		

^{*}During the City's benefits open enrollment period (October-2018), employees authorized changes to their health, dental, visions and insurance benefits and deductions.

SENIOR CENTER

Mission:

To provide recreational, educational and social activities for the seniors in the community and to enrich our seniors lives through friendship, activities, education and nourishment.

Core Values:

Seniors are recognized as a valuable asset.

Seniors have the opportunity to contribute and expand their talents and knowledge. Seniors strengthen our community and benefit personally by their involvement.

Seniors have access to a full spectrum of services, including social, emotional, educational and recreational opportunities appropriate to their unique needs and interests.

Seniors are treated respectfully and with dignity. Senior of all economic circumstances are served.

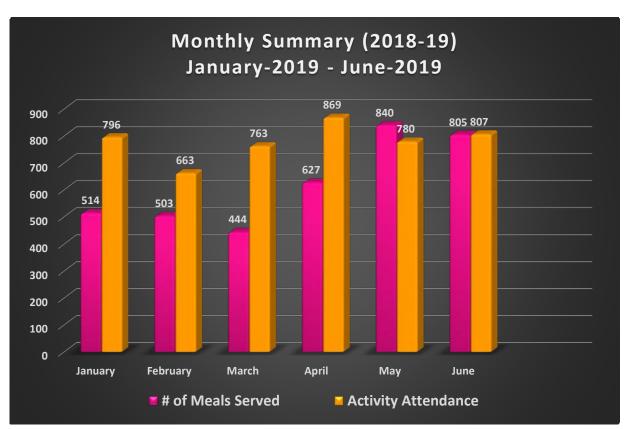
TABLE 1
Senior Center Activities

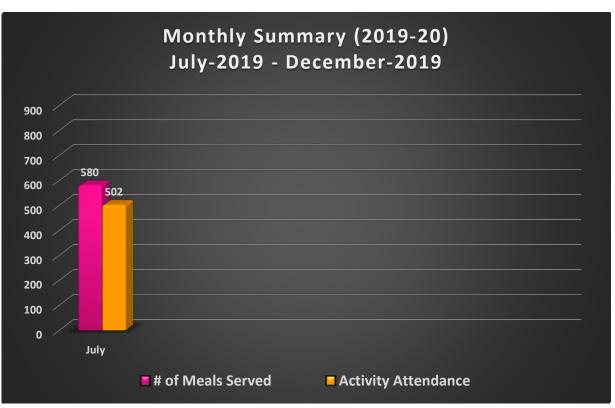
Schol Center Activities	Jul-	Aug-	Sept-	Oct-	Nov-	Dec-
Description	2019	2019	2019	2019	2019	2019
Nutrition Program (# of meals	580					
served)						
Arts and Crafts Classes	26					
Bingo	41					
Bridge	27					
Bunco	27					
Coffee with Megan	71					
Exercise Classes	79					
Garden Club	10					
Morning Glories (quilting)	23					
Movies with Solomon	0					
Paint Classes	8					
Card Game Night (Wednesday)	15					
Zumba	0					
Kings Corner	49					
Cribbage	11					
Cell Phone Class	7					
	SPECIAI	L EVENT	<u>s</u>			
Monthly Birthday Celebration	26					
Monthly Entertainment (2 nd Friday	25					
of the month)						
Volunteer Appreciation	16					
Bus Pass Distribution	0					
4 th of July Party	41					

Monthly Summary Attendance (Accounts for a senior participating in any activity/program. One senior may have participated in 2 or more programs, not including meals.)

Jan- 2020	Feb- 2020	Mar- 2020	Apr- 2020	May- 2020	Jun- 2020
SPECIA	L EVENT	<u>S</u>		'	•
	2020	2020 2020		2020 2020 2020 2020	2020 2020 2020 2020 2020

Monthly Summary Attendance (Accounts for a senior participating in any activity/program. One senior may have participated in 2 or more programs, not including meals.)



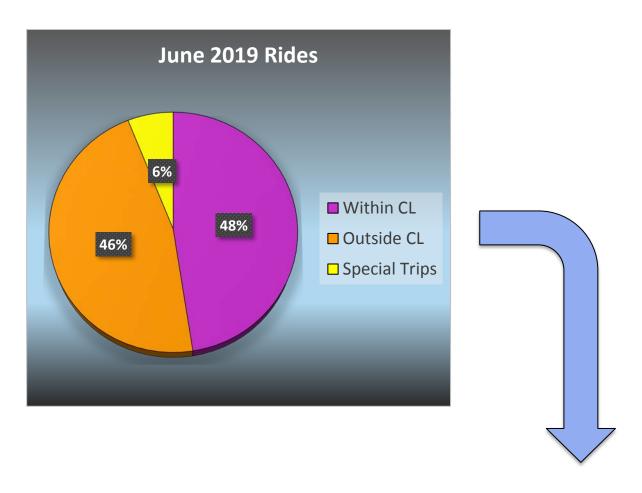


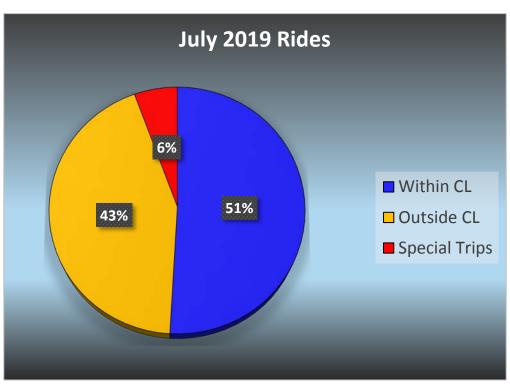
Senior Center Blue Mountain Silver Liner # of Passengers

Description	Jul- 2019	Aug- 2019	Sept- 2019	Oct- 2019	Nov- 2019	Dec- 2019
Within City Limits (Senior Center, Stater Brothers, Library)	188					
Outside City Limits (Walmart, 99cent store, Ross)	149					
Special Events/Trips	20					
Description	Jan- 2020	Feb- 2020	Mar- 2020	Apr- 2020	May- 2020	Jun- 2020
Within City Limits (Senior Center, Stater Brothers, Library)						
Outside City Limits (Walmart,						
99cent store, Ross)						

TABLE 3 # of Rides

Description	Jul- 2019	Aug- 2019	Sept- 2019	Oct- 2019	Nov- 2019	Dec- 2019
Within City Limits (Senior Center, Stater Brothers, Library)	363					_0_2
Outside City Limits (Walmart, 99cent store, Ross)	310					
Special Events/Trips	40					
Description	Jan- 2020	Feb- 2020	Mar- 2020	Apr- 2020	May- 2020	Jun- 2020
Within City Limits (Senior Center, Stater Brothers,						
`						





FINANCE

Mission:

To efficiently and effectively manage the City's finances, preserve its assets by conforming to the highest ethical standards, implement sound internal controls, and provide meaningful, timely, and accurate financial reporting.

Values:

Transparency (Accessibility of Information):

The Finance Department will ensure openness, clarity and comprehensibility when providing reliable, relevant and timely financial information to the public.

Integrity (Reliability on Information Provided):

The Finance Department commits adherence to the highest ethical standards. The financial services provided will be honest, fair, and unbiased.

Quality (Commitment to Excellence):

The Finance Department will deliver financial services expeditiously and provide valuable support services to other departments and the community.

Teamwork (Mutual Respect and Cooperation):

The Finance Department will work together collaboratively with others, recognize the role and contribution each person makes, and provide assistance as necessary to achieve the City's 2030 Mission. Vision and Goals.

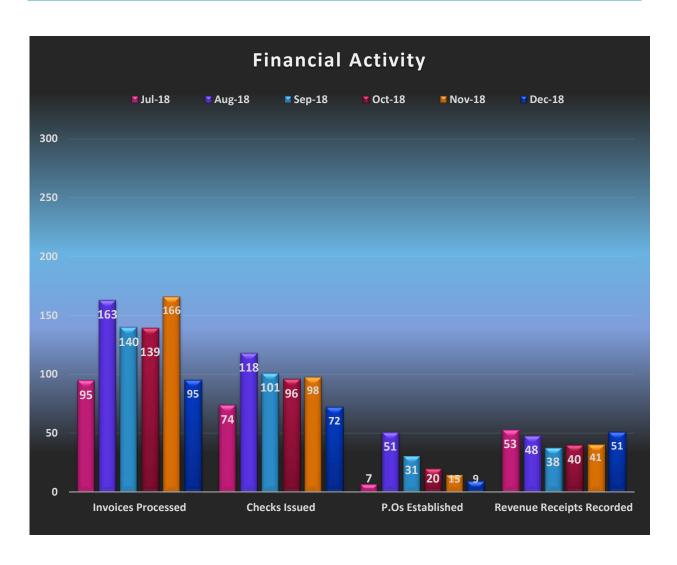
CORE SERVICES

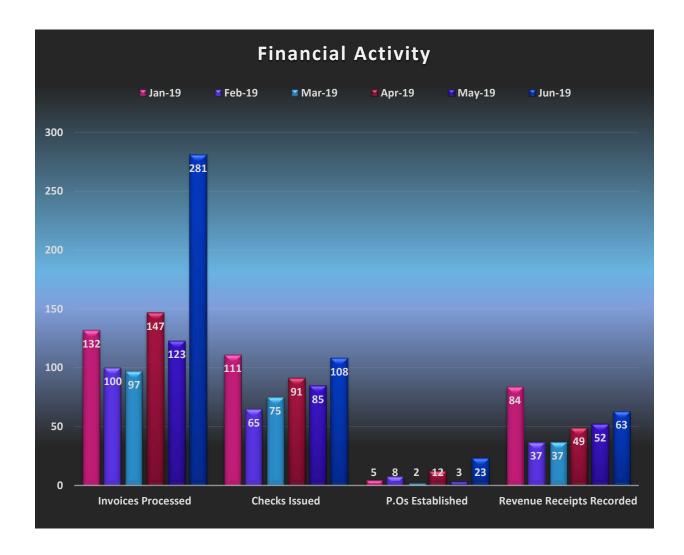
The Finance Department has 4 core services: Accounting, Purchasing, Revenue Management and Treasury. The Finance Department works in partnership with other departments to effectively develop, manage and safeguard the City's fiscal resources to enable and enhance the delivery of City services and projects.

- 1. Disbursements to facilitate timely and accurate payments of the City's financial obligations which includes vendor payments, employee and resident reimbursements, and payroll.
- 2. Financial Reporting to provide accurate and meaningful reporting on the City's financial condition through the City's monthly and annual financial reports.
- 3. Purchasing to authorize the purchase of quality products in a cost-effective manner.
- 4. Revenue and Treasury Management to bill and collect revenue while providing cost- effective financing, investments and cash collection of the City's resources to enhance the City's financial condition.

TABLE 1 Financial Activity

Financial Activity	T.,1	A 110	Cont	Oct	Morr	Doo
Description	Jul- 2018	Aug- 2018	Sept- 2018	Oct- 2018	Nov- 2018	Dec- 2018
Invoices Processed	95	163	140	139	166	95
Checks Issued	74	118	101	96	98	72
Purchase Orders Established	7	51	31	20	15	9
Revenue Receipts Recorded	53	48	38	40	41	51
'i						
Description	Jan- 2019	Feb- 2019	Mar- 2019	Apr- 2019	May- 2019	Jun- 2019
Description Invoices Processed				-		
	2019	2019	2019	2019	2019	2019
Invoices Processed	2019 132	2019 100	2019 97	2019 147	2019 123	2019 281
Invoices Processed Checks Issued	2019 132 111	2019 100 65	2019 97 75	2019 147 91	2019 123 85	2019 281 108





FINANCIAL REPORTS SUBMITTED TO CITY COUNCIL:

Monthly:

- 1. Check Register; and
- 2. General Fund Monthly Financial Report (revenues less expenditures).

Quarterly:

- 1. Business License Report; and
- 2. Treasurer's Report (current cash flow and fund balance); and
- 3. 1st Quarter, Mid-Year and Year-end Financial Reports (General Fund).

Annual:

Audited Annual Financial Reports for the following:

- 1. City all Funds;
- 2. Measure I Fund 20;
- 3. Air Quality Management District (AQMD) Fund 15; and
- 4. Housing Authority- Fund 52.

COMMUNICATIONS

Mission:

To develop, implement and provide comprehensive internal and external communications for the City and its community.

Core Services:

Plan, organize and disseminate timely and accurate information and promote awareness of City operations, services, programs, projects, events, and issues to the community.

Promote and provide positive and proactive media relations for the City. Disseminate news materials in a timely manner.

Initiate and write press releases, public service announcements, articles and websites for media distribution.

Maintain and improve the City's website for distributing mass media information under various situations.

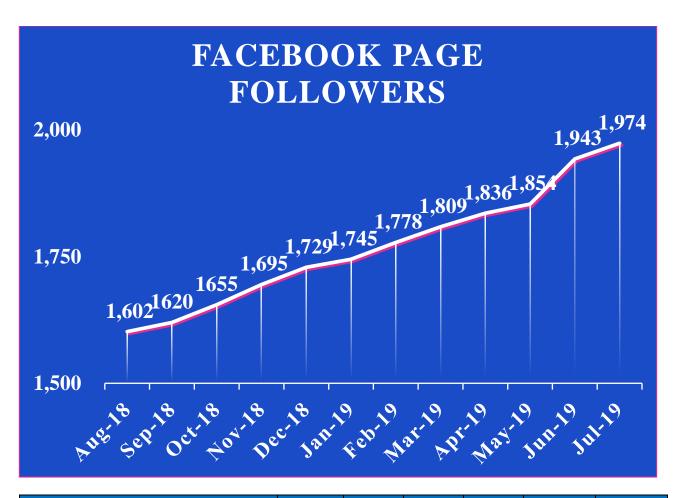
Table 1

2019-2020 City Communications Data:

Channel 3:	Jul	Aug	Sep	Oct	Nov	Dec
City Council Meeting Replays	62					
Activities/Items Added to Slideshow	0					
Channel 3:	Jan	Feb	Mar	Apr	May	Jun
	Jan	ren	Iviai	Api	Iviay	Jun
City Council Meeting Replays	Jan	ren	Mai	Apı	Way	Juii

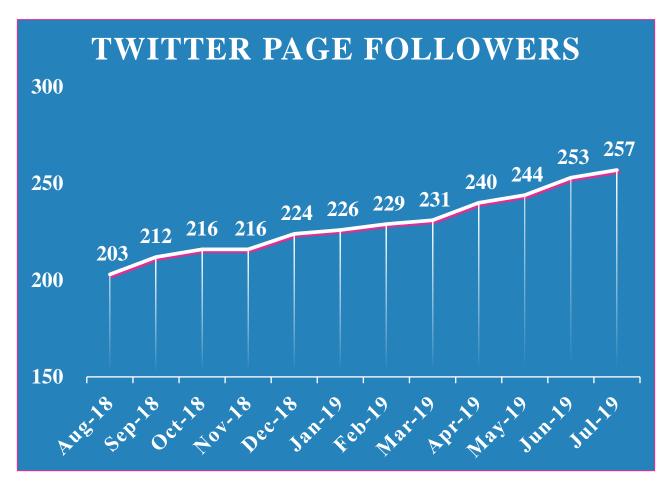
Eblast	Jul	Aug	Sep	Oct	Nov	Dec
Number of E-newsletters Distributed	5					
Number of Subscribers	678					
Change in Subscribers	0					
Number of E-newsletters Opened*	No Data					
Eblast	Jan	Feb	Mar	Apr	May	Jun
Number of E-newsletters Distributed						
Number of Subscribers						
Change in Subscribers		•				
Number of E-newsletters Opened*						

^{*} New e-newsletter management system does not currently track emails opened.



Facebook	Jul	Aug	Sep	Oct	Nov	Dec
Posts	22					
Total Reach	10,818					
Total Engagement	1,375					
Page Followers	1,974					
New Page Followers	14					
Facebook	Jan	Feb	Mar	Apr	May	Jun
Facebook Posts	Jan	Feb	Mar	Apr	May	Jun
	Jan	Feb	Mar	Apr	May	Jun
Posts	Jan	Feb	Mar	Apr	May	Jun
Posts Total Reach	Jan	Feb	Mar	Apr	May	Jun

5 Most Popular City Facebook Pages – San Bernardino County	By % of Pop.
1) Twentynine Palms	23.89%
2) Apple Valley	20.71%
3) Yucca Valley	16.85%
4) Grand Terrace	15.69%
5) Hesperia	14.86%



Twitter	Jul	Aug	Sep	Oct	Nov	Dec
Tweets	4					
Impressions	3,201					
Followers	257					
New Followers	4					
Twitter	Jan	Feb	Mar	Apr	May	Jun
Tweets						
Impressions						
Followers						
New Followers						

YouTube	Jul	Aug	Sep	Oct	Nov	Dec
Video Uploads	0					
Video Views	0					
Subscribers	135					
Change in Subscribers	0					
YouTube	Jan	Feb	Mar	Apr	May	Jun
Video Uploads						
Video Views						
Subscribers						
Change in Subscribers						

Blue Mountain Outlook	Jul	Aug	Sep	Oct	Nov	Dec
Full Page Ad, Inside Back Cover	-					
1/4-Page Ad	-					
4-Page Insert	ı					
Blue Mountain Outlook	Jan	Feb	Mar	Apr	May	Jun
Blue Mountain Outlook Full Page Ad, Inside Back Cover	Jan	Feb	Mar	Apr	May	Jun
	Jan	Feb	Mar	Apr	May	Jun

City News	Jul	Aug	Sep	Oct	Nov	Dec
Featured (Front Page Article and Image)	0					
Articles	0					
1/2-Page Ad	0					
1/4-Page Ad	0					
City News	Jan	Feb	Mar	Apr	May	Jun
Featured (Front Page Article and Image)						
Articles						
1/2-Page Ad						
1/4-Page Ad						

AM 1640	Jul	Aug	Sep	Oct	Nov	Dec
Advertisement of City Events	-					
AM 1640						
Advertisement of City Events						

Burrtec Newsletter	Jul	Aug	Sep	Oct	Nov	Dec
Bi-Monthly Newsletter	0					
Burrtec Newsletter	Jan	Feb	Mar	Apr	May	Jun
Bi-Monthly Newsletter						

^{*} Reach refers to the number of unique people to have seen a post's content.

^{**} Engagement refers to interactions with a post, such as post clicks, Likes, Comments or Shares.

^{***} Impressions refers to the number of times a tweet has been seen.



Planning & Development

- Land Use Planning
- Planning Commission
 - Building & Safety
 - Code Enforcement
- Enforcement Program



DATE: September 5, 2019

TO: G. Harold Duffey, City Manager

City Manager's Office

FROM: Sandra Molina, Planning and Development Services Director

Planning and Development Services Department

SUBJECT: JULY 2019 PLANNING AND DEVELOPMENT SERVICES MONTHLY

REPORT

This monthly report is presented to the City Manager to keep him informed of the activities within the Planning and Development Services Department, comprised of Planning, Building and Safety, Code Enforcement, and Animal Control.

OUR MISSION

To preserve and protect our community and its exceptional quality of life through thoughtful planning, within the constraints of a fiscally responsible government.

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PLANNING DIVISION

Planning and Building and Safety Core Services

- Permit New Businesses
- Permit Alterations to Existing Uses
 Zoning Code & General Plan Administration
 RDA Dissolution
- Planning Commission
- Building Permit Issuance
- Building Plans Review & Inspections

The Planning Division is budgeted for one full time Director and one full time Assistant Planner. Both positions are filled and together constitute a minimum of 320 monthly service hours.

Activity Summary for Planning

Planning Counter Requests for Information: 84

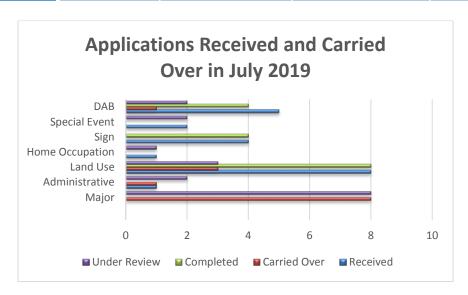
Planning Phone Calls Received: 83

Planning E-mails Received/Answered: 273

Application Summary

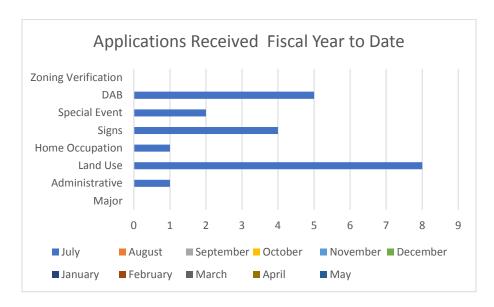
The Planning Division received 21 new applications in July and carried over 13 from the previous month. Action was taken on 16 them. Minor applications such as a new business, patio cover, or small room additions are handled as a Land Use application and typically processed within 2-3 days. Larger additions over 500 square feet or second dwelling units are handled administratively by staff with noticing, and those projects that are either new development or exceed the Director's administrative authority are handled as Major Permits and are reviewed by the Planning Commission. Home occupation permits are for home based business, such as consulting, housekeeping, and small craft businesses.

Application Summary for July 2019						
Applications	Number Received	Carried Over	Completed	Under Review		
Major	0	8	0	8		
Administrative	1	1	0	2		
Land Use	8	3	8	3		
Home	1	0	0	1		
Occupation						
Sign	4	0	4	0		
Special Event	2	0	0	2		
DAB	5	1	4	2		
Total	21	13	16	18		



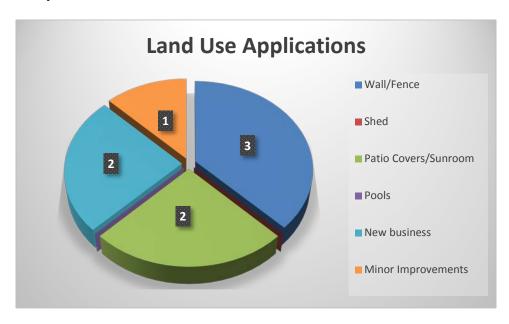
Applications Received, Approved and/or Under Review

Fiscal year to date the Planning Division has received 21 applications for review, 18 applications remained under review. A comprehensive list of the applications and their status is at the end of the Planning Division's report.



A Land Use application for two new businesses were received in July, "Diamond 2bstaffing "(Staffing Office) and "California Recyclers, Inc." (temporary cardboard distribution facility).

Overall Land Use applications are the most predominant application that the Planning Division processes. Eight Land Use applications were received in July. The table below shows the types of activities that were received with the eight Land Use applications received in July 2019.



Projects in Plan Check or Under Construction

Projects in	Projects in Plan Check or Under Construction							
Date Submitted	Case No.	Applicant	Description	Location	Status			
3/29/2019	SA 19-04 E 19-03	Leonardo and Anel Aguayo	Single Family Residence	0275-083-09	Approved by the PC on 6/6/2019 Precise Grading First Plan Check 7/26/2019			
10/23/2018	SA 18-10 V 18-02 E 18-10	Crestwood Communities	17 Detached Single- Family Residences	Pico Street and Kingfisher	Homes under construction			
4/14/2016	SA 16-01 V 16-01 TTM 16-01 E 16-05	Aegis Builders, Darryl Moore	Planned Residential Development – 17 Lots and 17 to-Story Housing Units	22404 Van Burren	Under Construction			
5/11/2018	ASA 18-06 E 18-06	Tim Boyes	Single Family Residence	0276-431-23	Grading plans approved, building plans under review			
10/27/2016	SA 16-09	Yacoub Farsakh	Single Family Residence	0276-331-49	Under Construction			

Development Advisory Board (DAB)

The Development Advisory Board is made up of the Planning and Development Services Director, Public Works Director, Consultant Building Official, Fire Marshal's Office, the RHWCO Superintendent, and Colton Wastewater. The DAB meets to review conceptual plans for various projects and new development applications, and is conducted free of charge.

Development Advisory Board (DAB)						
Date Submitted	Case No.	Applicant	Description	Location	Status	
6/10/2019	DAB 19-10	Michael Kalscheur	Contractors Yard	21600 Walnut Avenue	Meeting Held on 7/16/2019	
7/3/2019	DAB 19-11	Darryl Moore	16 Units, 2-Stories	11695 Canal Street	Meeting Held on 7/16/2019	
7/30/2019	DAB 19-12	Xavier Hernandez	Single-Family Residence	Rosedale Avenue	Meeting Held on 7/30/0219	
7/30/2019	DAB 19-13	Darryl Moore	22 New Lots	12667 Michigan Street	Meeting Held on 7/30/2019	
7/25/2019	DAB 19-14	Juan Gomez	Recycling Facility	21516 Main Street	Meeting Scheduled for 8/13/2019	
7/24/2019	DAB 19-15	Steve Richardson	Convert SFR to Office and add to existing CUP	22022 Van Buren	Meeting Scheduled for 8/13/2019	

Planning Commission

The Planning Commission reviews new construction, subdivisions, variances and conditional use permits. They also make recommendations on zone changes, zoning code amendments, and general plan changes.

No Planning Commission meeting were held in the month of July.

Grants

The City was awarded funding for its Blue Mountain Trailhead and Trail application and continues to implement the grant.

Staff spent several hours in July on the Proposition 68 grant application for the Pool Refurbishment Project.

Grant	Status	Grant Amount
Blue Mountain Trailhead and Trail Grant	Submitted on October 1, 2017. Site visit completed in November 2017. Awarded. Community workshop held on 4/11/2019.	\$212,500 (Estimated Project cost \$520,000)
Prop 68 Statewide Park Program	Consultant Blais and Assoc. preparing grant application. Five community workshops required.	Estimate not completed.

Housing Successor Agency

The Housing Successor Agency has a current balance of approximately \$225,000.00. Each year \$50,000 is received from the Successor Agency.

On June 15, 2018, title transferred to Aegis Builders, Inc. on the Canal property. Buyer has 18 months to commence construction, and a development application is being processed.

The Housing Successor Agency holds the following interests:

Property	Description				
22293 Barton Road	Vacant 1.42-acre commercial property.				
22317 Barton Road	Vacant 1.43-acre commercial property.				
11695 Canal Street	Vacant 0.80-acre property, designated R3-20. Sold on 6/15/2018 to Aegis Builders, Inc. Buyer has 18 months to commence construction or Agency may repurchase property.				
12569 Michigan Street	Project completed. The Housing Successor Agency holds covenants on the property for two low income residents.				

Community Emergency Response Team

A Regular CERT Volunteer meeting was held on July 2, 2019. The agenda items included, 15-minute CERT training topics, CERT Basics Initial Class Training, CERT Volunteer Events, and Inventory of equipment and supplies.

Attachment to Planning Division's Report

Applications Received, Approved and/or Under Review

Major App	Major Applications - Site and Architectural Review						
Date Submitted	Case No.	Applicant	Description	Location	Status		
5/31/2019	SA 19-05 CUP 19-04 E 19-06 ZC 19-01 MD 19-01	Edwin Renewable Fuels	Plastic Recycling and office/educational uses	21801 Barton Road	Deemed Incomplete on 6/26/2019		
10/2/2018	SA 18-09 TTM 18-02 V 18-01 E 18-08	Aegis Builders, Inc	12 Townhomes	11695 Canal Street	Deemed Incomplete on 10/31/2018 & 3/26/2019		
3/27/2018	SA 18-04 E 17-10	Lewis Development	Residential Project (707 Homes)	1167-151-22, 68, 71, 73, 74, 75	Incomplete on 3/27/2018		

Major Applications – Specific Plan							
Date Submitted	Case No.	Applicant	Description	Location	Status		
12/8/2017	SP 17-01 E 17-10	Lewis Development	Specific Plan	East side of the 215 Fwy.	Revised draft March 2018. EIR work being performed		

Major App	lications –	Conditional U	se Permit		
Date Submitted	Case No.	Applicant	Description	Location	Status
4/16/2019	CUP 19-03 E 19-04	The REC Center	Education and Creative Arts Program	APN: 1167- 281-01	Application Withdrawn on 7/15/2019
1/2/2019	CUP 19-01 SA 19-03 E 19-05	GrandT-1 Inc.	Industrial Semi- Trailer Storage Facility	APN: 0275- 191-06, 30	Deemed Incomplete on 2/1/2019 RFP
7/10/2018	CUP 18-03 E 18-07	Jeffrey McConnell	Agricultural Uses	21712 Vivienda Avenue	Deemed Complete on 7/8/2019
9/17/2017	CUP 17-08 E 17-07	National Logistics Team	Recycling Pallets	21496 Main Street	Incomplete on 10/18/2017 & 2/27/2018. Initial Study being prepared

Administrative Applications							
Date Submitted	Case No.	Applicant	Description	Location	Status		
7/2/2019	ASA 19-06 ACUP 19- 05 E 19-07	T-Mobile, Crown Castle	Upgrade Existing Wireless Telecommunication Site	22582 City Center Drive	Distributed on 7/8/2019		
9/18/2018	CUP 19-01	Patrick O'Brien	Industrial Truck Storage Facility	APN: 0275-191- 06, 30	Distributed 1/29/2019		

Land Use	Review				
Date Submitted	Case No.	Applicant	Description	Location	Status
7/31/2019	LU 19-55	Lyanne Nieves	Staffing Office	12139 Mt. Vernon Avenue	Approved
7/29/2019	LU 19-54	Debra Johnson	Fence	22985 Vista Grande	Approved
7/22/2019	LU 19-53	California Recyclers, Inc.	Temporary use for Cardboard Distribution	21801 Barton Road	In Review
7/16/2019	LU 19-52	Mike E Irey II	Patio Cover	22322 Van Buren Street	Approved
7/15/2019	LU 19-51	Rooms n Covers	Patio Enclosure	22122 Raven Way	Approved
7/11/2019	LU 19-50	Kevin Pope	Retaining Wall	22818 De Soto Street	Approved
7/5/2019	LU 19-48	Alexis Gonzalez	BBQ and Firepit	22780 la Paix	Approved
7/5/2019	LU 19-49	Charles Prado	Slump Stone Wall	12286 Michigan Street	Approved
6/11/2019	LU 19-43	Orange Electrical Contractors, Inc	Parking Lighting Improvements	22377 Barton Road	Deemed Incomplete on 6/24/2019
5/16/2019	LU 19-39	Jonathan Arieaga	475 Sq. Ft. Storage Shed	22840 Grand Terrace	Approved
4/15/2019	LU 19-31	Ricky Komorida	Café Lounge	22417 Barton Road	Second Review Deemed Incomplete on 6/21/2019

Home Occupation Permit							
Date Submitted	Case No.	Applicant	Description	Location	Status		
7/25/2019	HOP 19-07	Stephanie Burros	Office for Equipment Rental Company	22442 Kentfield Street	Notices Mailed on 7/29/2019		

Sign Permit						
Date	Case No.	Applicant	Description	Location	Status	
Submitted						
7/10/2019	TEMP	Carla Huezo	Aramburo Produce	22201 Barton	Approved	

	SGN 19-13		Inc.	Road	
7/5/2019	TEMP SGN 19-12	Sandra Fernandez	Real Estate Signs	Corona	Approved
7/18/2019	SGN 19-03	Certified Sign	Grocery Outlet Wall Sign	22441 Barton Road	Approved
7/3/2019	SGN 19-02	Michael Miller	Wall Signs	22400 Barton Road, Suite 1	Approved

Special Event Permit									
Date	Case No.	Applicant	Description	Location	Status				
Submitted									
7/23/2019	SE 19-05	National Night	Community Safety	22201 Barton	Approved				
		Out	Outreach	Road					
7/10/2019	SE 19-04	Carla Huezo	Aramburo Products	Chile Roasting	Approved				
				Event					

BUILDING AND SAFETY DIVISION

Building and Safety and Planning Core Services

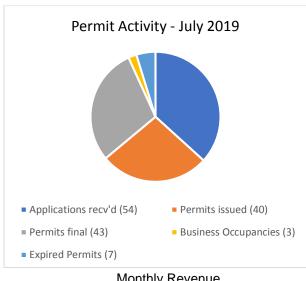
- Permit New Businesses
- Permit Alterations to Existing Uses
- Zoning Code & General Plan Administration RDA Dissolution
- Planning Commission
- Building Permit Issuance Building Plans Review & Inspections

The Building and Safety Division is budgeted for one full time Permit Technician and one part-time Building Official. The Building Official position is currently being filled through a contract with Interwest Consulting Group. These two positions constitute up to 192 monthly service hours.

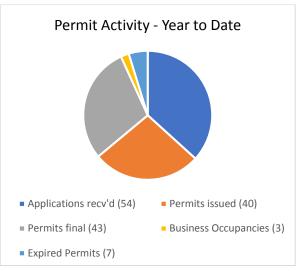
Additionally, the Department budgets for plan checking and inspection services. Inspection services are conducted daily. The cost of these services is offset through the collection of fees and deposits.

Activity Summary for Building and Safety

Building Permit Activity includes 40 permits issued in July. Year to date a total of 40 permits have been issued with a total revenue of \$11,731.17. In addition, a total number of 70 customers were assisted at the Building & Safety counter for the month of July.



Monthly Revenue \$11,737

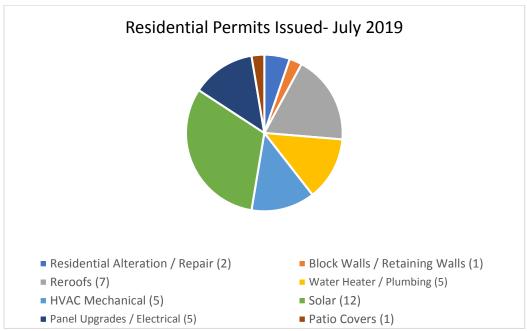


Year to Date Revenue \$11,737

Permits Issued

Permits issued in July include HVAC mechanical replacements, a block wall, electrical panel upgrades, a patio cover, reroofs, plumbing, commercial tenant improvements and PV solar systems.

The majority of the permits issued were for residential improvements. Commercial permits include minor tenant improvement for new interior doors for a new medical office, and a sign permit for Woody's Classic Grill.



^{*} Residential Alteration / Repair consists of: Remodels, Room Additions, Stucco / Siding Work, Interior Demolition / Construction of Walls, Windows, Garage Doors.



Expired Permits

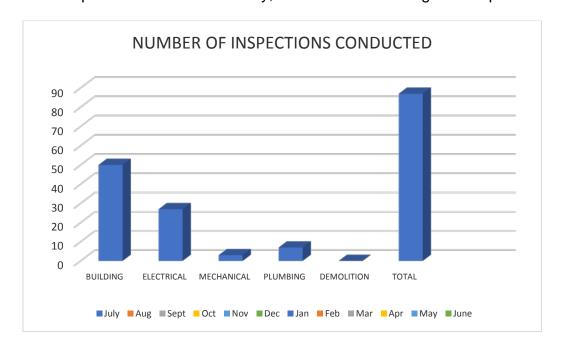
The Building and Safety Division has embarked on a program to address expired permits, beginning with the most recent expirations. Between January 2017 to June 2019 there are a total of 133 expired permits. Permits expire for various reasons, but typically due to project abandonment, failure to obtain ongoing building inspections, or work was completed without obtaining final inspections.

Building & Safety has implemented a program to address expired permits. Notification letters have been mailed out to both the property owner and contractor on record informing them of the expired permit and their responsibility to obtain final inspections.

In July, 17 notices were sent out to address permits that expired between June and December of 2018, and final inspections were conducted on three permits. Second notices will be sent on the remaining properties, and the file closed. Prior to the issuance of any subsequent permits for properties with expired permits, the expired permit will be required to be addressed.

Inspections

A total of 87 inspections conducted in July, with 43 of them being final inspections.



Major Projects Under Construction

Major projects under construction include Aegis Builders, Inc.'s Van Buren Project, onsite grading for the SCE Highgrove Substation, and rough grading for Crestwood's 17 single family lots. Additionally, Crestwood has commenced home construction of 10 lots (Lots 8-17).

Other ongoing projects also include tenant improvement work for the proposed Grocery Outlet Market and a new fruit cut/sushi station inside the Stater Bros Market.

Project	Description/Location	Status
Aegis Builders, Inc.	12382 – 12485 Tesoro Ct. New 17 SFR Aegis Project	Electric/Gas Meters Inspected & Released
Southern California Edison	12700 Taylor St. On-site grading, new fence and gate with retaining wall for SCE Highgrove Substation	Asphalt / Compaction Inspected
SBCTA	12040 La Crosse Ave – New 70' cell site for SBCTA	Corrections issued for Final Building Inspection
I-215 Interchange Project	Reconstruction of I-215 and Barton Road Interchange	Under Construction
Tim Boyes, Vista Grande Way	Parcel Map 16945 – Street Improvement Project & Rough Grading (Vista Grande Way)	Pre-construction meeting held in September 2017.
Crestwood Communities	Tract 18071 – Rough grading and construction of 17 single family residences w/ new block walls	Under Construction – Storm drain, block wall footing, and underground plumbing inspected
Jacob Farsakh – 23315 Palm Ave.	23315 Palm Ave. – (N) Single Family Residence	Under Construction – Lath/Stucco inspected
Auto Zone – 22203 Barton Rd.	Install new 42.78 kW roof mounted PV system w/ (124) modules	Under Construction – Rough electrical inspected
Anita Jensen – 22401 Barton Rd.	Interior improvements of existing space for future Grocery Outlet	Under Construction
Robert Resheske – 12133 Rosedale Ave.	Reconstruction of fire damaged residence & detached accessory structure – 12133 Rosedale Ave.	Under Construction – Roof sheathing inspected

Plan Checking Activity

For July 2019, a total number of thirteen plans were submitted for review and re-submittal. Plans submitted include precise grading for a new single-family residence, PV solar plans, block wall, signs, and an accessory structure.

Project	Description/Location	Status
Tim Boyes, Vista Grande Way	Parcel Map 16945 – Precise grading for (1) lot / (N) SFR	In Plan Check – (N) SFR and precise grading plans issued corrections
Joab Jerome, Burns Residence	11838 Burns Ave. – Street Improvement Plan and on-site grading	In Plan Check Received approved grading plans 04/18/19
Tim Evans – American Warrior, LLC	21935 Van Buren St. – Tenant Improvement for electrical to install screen printing equipment, shirt printing – American Warrior, LLC	In Plan Check – Received second set of corrections 12/19/18
Crestwood Communities	Tract 18071 – Landscape Plans	In Plan Check – Plans in 3 rd review
Ricky Komorida, Komos Café	22417 Barton Rd. – Tenant Improvement for coffee, tea, and, boba shop	In Plan Check – Received 2 nd submittal from applicant on 06/05/19
Jorge Diaz – Furniture 2Ur Door	12210 Michigan St. Suite F – Tenant improvement for furniture store – Furniture 2 Ur Door	In Plan Check – Received 2 nd set of corrections from Interwest on 04/02/19
Stater Bros, Tenant Improvement	22201 Barton Rd. – Increase existing beer cooler	In Plan Check – Received 2 nd set of corrections from Interwest
Bank of America – 22377 Barton Rd.	22377 Barton Rd. – Remove and replace exterior lighting and add new poles and bases	In Plan Check – Plans in 1 st review
Anel Aguayo – 12040 La Cadena Dr.	12040 La Cadena Dr. – Precise grading for a new single-family residence	In Plan Check – Plans in 1st review

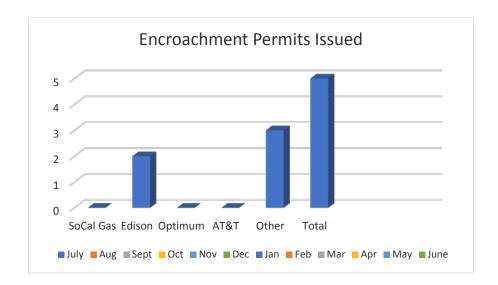
Certificate of Occupancy

A Certificate of Occupancy was issued for the following businesses:

- Grand Terrace Smoke Shop located at 22400 Barton Road, Suite 15
- Golden Eagle located at 22545 Barton Road, Suite 106
- Tahseen Shareef MD Inc. located at 22573 Barton Road, Suite A

Public Works Encroachment Permits

Four Public Works/Encroachment Permit applications were taken in and three are in plan check. Five permits were issued for the month, which includes applications that were received in the previous month.



ANIMAL CONTROL AND CODE ENFORCEMENT DIVISION

Core Services

- Zoning & Municipal Code Enforcement
- Animal Control Services
- Street Sweeping Traffic Enforcement

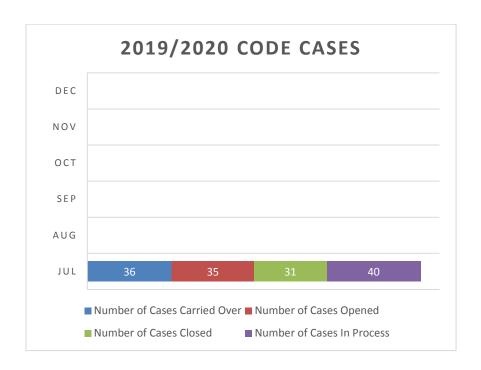
The Division is budgeted for one full time Officer, a 36-hour Specialist and a full-time Office Specialist. These three positions constitute 256 monthly service hours in July, plus an additional 28 hours for on-call coverage. On-call coverage is provided to handle after hour emergency animal control calls. After hour call outs totaled 2 hours in July.

The City is divided into seven zones, including commercial centers, and the zones are inspected on a continual rotating basis over a two-week period. A set route is driven each day in addition to the zones. The route includes Mount Vernon Avenue, Main Street, Michigan Street, Barton Road, Preston Street, Palm Avenue, Observation Drive, and Van Buren Street.

Activity Summary for Code Enforcement

In July, the City welcomed its new full-time Code Enforcement Officer, Leila Holtzen, to the team with anticipation of adding a new Code Enforcement Specialist.

Code Enforcement had 36 cases carried over from the previous month, 35 new cases opened, and 31 cases were closed. The Division closed out July with 40 open cases. The chart below demonstrates a breakdown of Code cases by detailing how many cases were carried over from the previous month, opened, closed and still being addressed.



The following table shows the number of inspections conducted, the number of citations, and corrective notices issued.

Column1	Jul	Aug	Sep	Oct	Nov	Dec
Inspections Conducted	49					
Notice of Corrections Issued	28	44				
Notice of Violations Issued	11	4				
Citations Issued	16	6				

^{*}The number of corrections issued does not include vehicle related complaints, illegal dumping referred to Burrtec, or homelessness on public property referred Sheriff's Department.

Weekend Code Enforcement Activities

The Weekend Animal Control/Code Enforcement Specialist patrols the weekends and conducts zone inspections and scheduled re-inspections. Weekend code enforcement also handles code violations such as unpermitted yard sales, open house signs, and parking violations. The table below demonstrates weekend code enforcement activities by type for this fiscal year.



Case Types	July	Aug	Sep	0
Graffiti	0	0	0	
Unpermitted Yard sale signs	20	20	34	
Yard sales without permit	0	0	0	
Open house and other signs	1	1	30	
Illegal Dumping	0	0	0	
Follow-up inspections	23	4	7	
Parking violations	6	3	1	

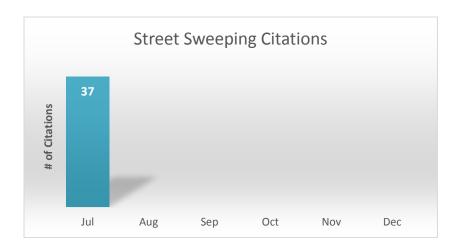
Case Types	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
Graffiti	0	0	0	0	1	1	0	2	3	2
Unpermitted Yard sale										
signs	20	20	34	3	0	19	22	21	40	28
Yard sales without permit	0	0	0	0	0	0	2	1	1	1
Open house and other										
signs	1	1	30	19	15	10	10	10	6	7
Illegal Dumping	0	0	0	1	2	1	0	5	6	2
Follow-up inspections	23	4	7	17	71	65	68	68	87	26
Parking violations	6	3	1	2	2	1	0	8	15	0

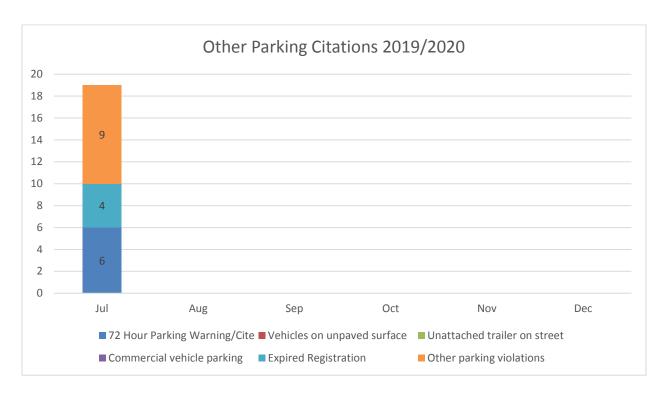
Parking Citations:

In July, 56 vehicle related citations were issued; 37 of the citations issued were related to street sweeping enforcement. Street Sweeping in residential areas occurs on the first,

second, and third Thursdays of each month, except that street sweeping was canceled on July 4th due to the holiday.

Other parking citations include expired registration, parking on unpaved surfaces, and commercial vehicles in residential areas.





Graffiti/Vandalism/Illegal Dumping

There were four cases of illegal dumping reported in July 2019 near Terrace and Vivienda Avenues. All cases have been resolved.

Rental Inspection Program

There are approximately 335 properties in the Program, consisting of both single-family units and multiple family units (i.e. apartments, duplexes, triplexes, condominium etc.). Eighty-one properties are enrolled in the Good Landlord/Tenant Program signifying they have kept well-maintained properties and have passed inspections for three consecutive years. Property owners in the Good Landlord Program also receive reduced inspection fees and windshield inspections.

Of the 335 properties, 297 property owners have paid their annual rental inspection fees. Liens have been placed on the 38 remaining properties where the property owner has not paid their annual feels.

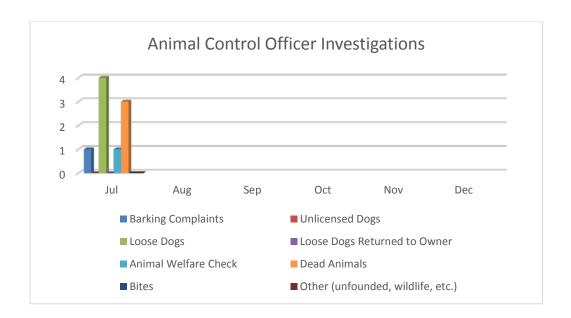
All properties in the program have received their annual inspections and only six properties have outstanding violations that are being addressed.

Civic Live

There were 19 complaints received via Civic Live in July 2019 mostly pertaining to overgrown vegetation, property maintenance, and animal related. Twelve cases have been resolved and seven cases are still being worked on by Code Enforcement.

Animal Control Services

With the implementation of Animal Control Services, the City has instituted the practice of first making every effort to return stray dogs to its owner, by checking it for tags or microchip. If the owner cannot be identified, the City will place a photograph of the impounded animal on the City's Facebook page so that owners can reclaim their pet. Animal Control is also working to identify animals via Facebook who have been sent to the animal shelter and have since been returned to their owner so their status can be updated for the public. If the dog is unlicensed the owner will be given a citation, but the fine is dismissed if the dog is licensed within 7 days. One dog was picked up and transported to the shelter.



The chart below shows sheltering services performed by the County of Riverside for the month. These numbers vary compared to ours, due to residents bringing in stray animals on their own.

Animal Control Sheltering Services	Jul	Aug	Sep	Oct	Nov	Dec
Animal Intakes						
Strays	7					
Stray Dead	5					
Owner Surrender	0					
Other	0					
Total	12					
Animal Disposition						
Adopted	2					
Returned to Owner	2					
Euthanized	6					
Other	1					
Total	11					

Animal Control Sheltering Services	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	
Animal Intakes									
Strays	9	4	11	7	8	2	7	7	
Stray Dead	0	2	4	4	6	0	0	0	
Owner Surrender	3	0	0	1	0	0	0	0	
Other				4	2	0	1	1	
Total	12	6	15	12	14	2	7	7	
Animal Disposition									
Adopted	3	2	2	4	1	2	1	5	
Returned to Owner	4	0	2	1	1	1	3	2	
Euthanized	2	1	5	6	1	0	0	1	
Other	1	0	0	2	2	0	0	0	
Total	10	3	9	13	5	3	4	8	

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Public Works Engineering • NPDES • Storm Drain Maintenance • Facilities Maintenance Parks Maintenance Senior Bus Program

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DATE: September 5, 2019

TO: G. Harold Duffey, City Manager

City Manager's Office

FROM: Alan French, Public Works Department Director

SUBJECT: July 2019-MONTHLY REPORT -PUBLIC WORKS DEPARTMENT

This monthly report is presented to the City Manager to keep him informed of the activities within the Public Works Maintenance Department.

Engineering Division

The Engineering Division is responsible for managing the City's Capital Improvement Program (CIP). This includes for the administration, planning, programming, design, construction management, and construction of capital projects throughout the City. Grant funding (when available) are sought after to supplement project funding. The following table summarizes the current projects, status and associated funding source(s).

Project Name	Funds	Status	Fund Source(s)
Barton Bridge Replacement Project	\$ 3,500,000	Preliminary Design Started	Fed, State, City
Commerce Way Extension	\$ 3,500,000	Final Design 95%	State, City
CIP Year 3 Street Slurry/Resurfacing	\$800,000	Assemble Bid Package, apply for funding	State, City
HSIP Cycle 8, Mt. Vernon Safety Project	\$350,000	Bid Project when State Approves	Federal Grant
HSIP Cycle 9 Guardrail Project	\$650,000	Started preliminary design	Federal Grant
Preston Signal Modification	\$50,000	Preparing Bid Documents	Spring Mountain Ranch Fund
EV Charging Stations	\$180,000	Executed Agreement, Permit issued	MSRC, SCIP, AQMD Grants

TOTALS: \$9,030,000

6am – 6:45am: Check vehicles, fluids, tires, etc.

City Hall: Change/Empty Trash Cans, restock bathrooms / Change Light Bulbs

6:50am – 6:55am: Maintenance Office, discuss daily tasks with Ruben

7:00am: Open Parks per City ordinance

1st Thursday – blow Honey Hill for sweeper

4th Thursday – blow parking lots at City Hall and parks for sweeper

7:10am - 8:30am: Clean Parks (pick up trash, empty trash cans, inspect playground, rake wood chips, blow sidewalk, track and tennis courts; clean/wash restrooms, restock toilet paper, paper towels and soap; unclog toilets, remove graffiti – during soccer and baseball seasons the parks take longer to clean)

*Sometimes, due to winds and rain – debris or trees fall in the parkway

*Also need to break down community room before City Hall opens / before Tiny Tots Program

Monday/Thursday – Empty trash cans at kiosk/bike stations

10:00am – 12:00pm: Work Schedule (Address See Click Fix work orders, irrigation issues such as sprinkler and valve repairs/mow and weed eating/fertilizing park fields – seasonal, pothole repairs, office repairs at City Hall, graffiti abatement, etc.)

12:00pm - 12:30pm: Lunch

12:30pm – 2:30pm Work Schedule (Address See Click Fix work orders, irrigation issues such as sprinkler and valve repairs/mow and weed eating/fertilizing park fields – seasonal, pothole repairs, office repairs at City Hall, graffiti abatement, etc.)

*Tuesday/Thursday: 2 crew members clean Council Chambers for Council meetings, empty trash, clean public restrooms, vacuum

*Set-up Community Room for special events or meetings

*Manage Work Release: 7:00am to 12:00pm

12:00pm to 12:30pm lunch 12:30pm to 2:30pm

Public Works - Maintenance

Public Works Maintenance Core Services

- Street Maintenance
- Park Maintenance
- Storm Drain Maintenance
- Facilities Maintenance

Staffing Levels

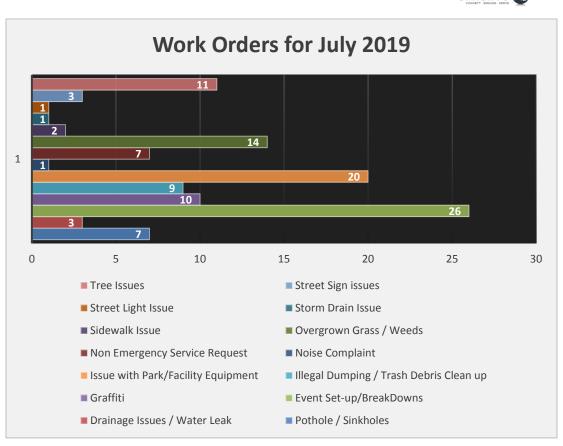
			Weekda	Weekday Hours		Weekend hours		
	Budgeted	Staffed	Available	Worked	*Available	Worked		
Field	4	4	704	579	28	29	8	
Office	2	2	352	352	0	3	0	
Total	6	6	1056	931	28	31	8	

^{*}Due to 40 hour work week, these are not compensated overtime hours. Extra hours and call outs constitute emergency call outs, or hours worked over 40 hours in a week.

Work Release Hours

Maintenance was supplemented by 592 work releases hours during the month of July.

Transition Period July 2019 (115 work orders)



July 2019 Work Orders

<u>Orders</u>	ID#	Open	Closed	Catagory	Address	Description
Г	ID#	Open	Ciosea	Category		1
	470272	7/4/2040	7/2/2010		12700 Taylor Grand	trash on 12700 Taylor, behind
1	170273	7/1/2019	7/3/2019	Illegal Dumping	Terrace	the Grand Terrace High school
						drop off one canopy for life
						guards at summer swim
						program, at GTHS at 2pm school
				Non Emergency		pool yard. Lifeguards will store
2	170334	7/1/2019	7/17/2019	Service Request	21810 Main Street	the canopy until 7/26
					12763 Darwin	Sink hole, at the cross street of
3	170397	7/1/2019		Sinkhole	Avenue	Pico and Mr. Vernon
						Kiosk posters and banners to be
						displayed in the City to stay
				Event Set-		connected and informed with
4	170400	7/1/2019	7/17/2019	up/BreakDowns	Grand Terrace	the community.
						graffiti at Canal (west of Mt
						Vernon/south side) on speed
						limit sign, Canal/ Mt Vernon
						southwest back of monument
						sign, and Canal/Mt Vernon
						north west corner rear of Grand
5	170401	7/1/2019	7/17/2019	Graffiti	Grand Terrace	Terrace Sign
					21600 Railroad	dumping of clothing, plywood,
6	170404	7/1/2019	7/17/2019	Illegal Dumping	Access Road	and tires
					23043 De Berry	
7	170406	7/1/2019	7/3/2019	Illegal Dumping	Street	misc. plastic debris
		., _,	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	megar = arripring		Potholes on Michigan, Mt.
8	170410	7/1/2019	7/30/2019	Pothole	Grand Terrace	Vernon and Van Buren
		., _,	.,,	Issue with		The handicap ramp at Palm
				Park/Facility		needs to be cleaned and clear of
9	170619	7/2/2019	7/3/2019	Equipment	Grand Terrace	debris and muck
		.,_,	1,0,000			The Storm Drain on Brittan Way
				Storm Drain	Brittan Way Grand	needs inside and outside
10	170626	7/2/2019	7/3/2019	Issue	Terrace	cleaning.
		, ,	, -, -			Graffiti on block wall off of
					22491 De Berry	DeBerry behind apartment
11	170644	7/2/2019	7/30/2019	Graffiti	Street	complex
		, ,	,,			trash on sidewalks and gutters
				Trash/Debris	22428 De Berry	on DeBerry between Mt Vernon
12	170646	7/2/2019	7/3/2019	Clean up	Street	and Reed Ave.
			. ,	'		Signal light flashing mode on
13	170762	7/2/2019	7/2/2019	Street Light Issue	Grand Terrace	Canal and Barton Road
		.,_,	.,_,	Issue with		
				Park/Facility		Remove debris and clear drain
14	170964	7/3/2019	7/3/2019	Equipment	Grand Terrace	on roof at Veterans Park
		1,0,000	1,0,000	Issue with		
				Park/Facility		
15	170966	7/3/2019	7/3/2019	Equipment	Grand Terrace	Reseal corners with Henry's
	_, 5500	, 0, 2020	.,0,2013		2.2	Set up for Pool Workshop on
						7/3/2019 by 5pm. One canopy,
				Event Set-		1 table and 2 chairs by the
16	170984	7/3/2019	7/3/2019	up/BreakDowns	Grand Terrace	fireworks booth.
10	1,0004	1/3/2013	11312013	ap, bi carbowiis	Grana Terrace	III EWOIKS DOULII.

l 1					Grand Terrace Road	Illogal dumning at Crand Torraco
17	171010	7/3/2019	7/3/2019	Illegal Dumping	and Newport	Illegal dumping at Grand Terrace Road and Newport
17	171010	7/3/2013	7/3/2013	Street Sign	and Newport	signs changed from Sanburg to
18	171035	7/3/2019	7/17/2019	issues	12620 Sandburg Way	Pico and needs to be corrected
10	171033	7/3/2013	7/17/2013	Overgrown Grass	11750 Mount	tall weeds on the corner
19	171037	7/3/2019		/ Weeds	Vernon Avenue	properties Mt Vernon & Pico
19	1/103/	7/3/2019		Issue with	vernon Avenue	properties wit vernon & rico
				Park/Facility		Sprinkler busted at the park on
20	171107	7/4/2019	7/17/2019	Equipment		Raven Way
	1,110,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	772772020			Pothole on LaCross Ave
						between Barton road and On-
						Ramp of 215 fwy, in front of 1st
21	171358	7/5/2019	7/19/2019	Pothole	Grand Terrace	Certified Collision Center
				Issue with		
				Park/Facility		Garbage disposal not working in
22	171396	7/5/2019	7/17/2019	Equipment	Grand Terrace	the break room at City Hall
				Issue with		
				Park/Facility		power wash chair and table at
23	171422	7/5/2019	7/17/2019	Equipment	Grand Terrace	Veterans Park
						Grass, weeds, palm trees at GT
						sign coming up on the hill from
		- /2 /2 2 2	- / / /-	Overgrown		Washington, below Honey Hill
24	171996	7/8/2019	7/22/2019	Grass/Weeds	Grand Terrace	and Grand Terrace Road
						Graffiti on SCE tower on Canal
25	472022	7/0/2010		C ff;t;	Canal and Grand	and Grand Terrace Road -
25	172032	7/8/2019		Graffiti	Terrace Road	contact SCE to clean up.
				Overgroven		strip of overgrown weeds on La Paix Street between Pascal and
26	172265	7/9/2019	7/23/2019	Overgrown Grass/Weeds	Grand Terrace	Reed
20	172203	7/3/2013	7/23/2019	Grass/ Weeus	Grand Terrace	Street Sweeper signs needs to
				Street Sign		be replaced on 12400 Pascal Ave
27	172330	7/9/2019	7/29/2019	Issues	Grand Terrace	and Stonewood & De Berry
	171000	.,0,2020	772372023	Overgrown Grass	Ordina remade	Weed Abatement cleanup
28	172332	7/9/2019		/ Weeds	Barton Rd	behind the wall at Stater Bros
		1,0,000		7 11 00 00		Tree branch at Mt. Vernon & De
29	172482	7/10/2019	7/17/2019	Tree Issues	Grand Terrace	Soto needs to be cut
	1,1.01	., 20, 2020	7,17,1013		22359 De Berry	Graffiti on block wall behind the
30	172813	7/11/2019		Graffiti	Street	apartment complex on DeBerry
		.,,			5 11 5 5 1	Overgrown weeds and trash
				Overgrown Grass		along curbs and sidewalks @ La
31	172815	7/11/2019		/ Weeds	12210 Reed Avenue	Paix & DeBerry
						7/11/2019 Parks and Rec
				Event Set-		Advisory Committee Meeting
32	172860	7/11/2019	7/17/2019	up/BreakDowns	Grand Terrace	set up before 4pm
				Issue with		
				Park/Facility		Banner is falling off at Freedom
33	172899	7/11/2019	8/7/2019	Equipment	Grand Terrace	Park
					22710 La Paix St	Tree branches dropping- half
34	172911	7/11/2019		Tree Issues	Grand Terrace	dead tree, need to be removed
						Street has broken glass at Palm
_			_,,	Trash/Debris	Palm Ave and Barton	Ave and Barton Road - at the
35	172929	7/11/2019	7/17/2019	Clean up	Road Grand Terrace	end of the street

1 1		<u> </u>		1	I	
36	173042	7/12/2019	8/8/2019	Tree Issues	11767 Mt. Vernon	Large branch falling into the street
30	1/3042	7/12/2019	6/6/2019	Tree issues	11767 IVIL. VEITION	Remove the dead plants under
						the photos and replace them
						with the new plants I have
				Issue with		placed down over there. need a
				Park/Facility		wire cutter to remove the
37	172045	7/12/2010	7/22/2019	-	Grand Terrace	
37	173045	7/12/2019	7/22/2019	Equipment Issue with	Grand Terrace	hangers from the new plants. The Grand Terrace Senior
				Park/Facility		Center Is out of the Tri-Fold
20	172112	7/12/2010	7/17/2010	Equipment	Grand Terrace	paper towels for the restrooms.
38	173113	7/12/2019	7/17/2019	Equipment	Grand Terrace	
						clean and treat the manholes on
						Orangewood Court east of
						Observation- There was a report
						of roaches coming from the manhole- Contacted Colton
39	173130	7/12/2019	7/12/2019	Pothole	Grand Terrace	Sewer
39	1/3130	7/12/2019	7/12/2019	Potriole	Grand Terrace	Broken Tree limb hanging within
						10' of street, both garbage and
						street sweeper will continue to
40	172152	7/12/2010	7/17/2010	Troo Issues	12464 Vivienda Ave	hit it at 12464 Vivienda Ave.
40	173152	7/12/2019	7/17/2019	Tree Issues	12464 VIVIEIIUA AVE	
						Fair Price Carpet representative,
				lecue with		Nicole will meet at City Hall to
				Issue with		measure the Annex Building for
41	173177	7/12/2010	7/10/2010	Park/Facility	Grand Terrace	Carpet Quote on Wednesday,
41	1/31//	7/12/2019	7/19/2019	Equipment	Grand Terrace	July 17th at 1:00 pm.
42	173262	7/13/2019	7/19/2019	Graffiti	23180 Palm Avenue	Graffiti on the pavement at the East end of Palm
		1, 20, 2020	1, 20, 2020			There is a bush that blocks the
						view of oncoming traffic on the
					12600 Mount	corner of 12600 Mount Vernon
43	173673	7/15/2019		Tree Issues	Vernon Avenue	Ave. and Franklin St
		.,,		Issue with		
				Park/Facility		Install letter "I" in Finance at
44	173746	7/15/2019	7/17/2019	Equipment	Grand Terrace	City Hall
		1, 20, 2020	.,,		0.0	Tree Removal and check grass at
45	173765	7/15/2019	7/19/2019	Tree Issues	Fitness Park	Fitness Park
		, -, -	, -, -	Issue with		
				Park/Facility		Fix light at gate and torn net at
46	173766	7/15/2019		Equipment	Grand Terrace	Fitness Park
		1, 20, 2020			0.0	Request to cut bushes at Honey
				Overgrown		Hill so that the kiosk can be seen
47	173768	7/15/2019	7/22/2019	Grass/Weeds	Grand Terrace	clearly
,,	,, ,,	-, ==, ====	-, ==, ====		2.2	Green water from La Paix to Dos
						Rios, south side of the street has
48	173771	7/15/2019	8/7/2019	Water Leak Issue	La Paix and Dos Rios	been running for few weeks
		-, ==, ====	-, , , = 0 = 0	2222 2300 10000	2 : 2 2 2 : 2 : 1 2	Disruption from resident's
						construction work, loud noises
						before 7am each morning -
						location is 2 houses up from
					De Soto St. Grand	22799 De Soto St on the right
49	173889	7/16/2019	8/5/2019	Noise Complaint	Terrace	side
7.5	1,3003	,,10,2013	0,3,2013	o.oc complaint	De Soto and Mt.	Broken branches at De Soto and
50	173901	7/16/2019	7/17/2019	Tree Issues	Vernon	Mt. Vernon
50	1/3301	111012013	1/11/2013	1100 133003	Vernon	IVIL. VEITIOII

1 1	1		İ	1		Desident letter distribution at 1
						Resident Letter distribution at
						the surrounding homes at
						Veterans Freedom Park for
		-1.0100.0	-//	Non Emergency	Veterans Freedom	7/20/19 Movie at the Park
51	174038	7/16/2019	7/19/2019	Service Request	Park	event.
52	174065	7/16/2019	7/17/2019	Non Emergency Service Request	22795 Barton Road	Maintenance supply distribution
32	174003	7/10/2015	7/17/2013	Service nequest	22733 Barton Roda	Movie at the Park event 7/20/19
						- consultant that will be at the
						event - pre-movie activities. set
						up one of the EZ Ups with the
				Event Set-		City Seal, two tables and two
53	174198	7/17/2019	7/22/2019	up/BreakDowns	Grand Terrace	chairs.
		1, 21, 222	.,,	ор, годин от т		Clean ditch at Van Buren, west
					Van Buren and Mt.	of Mt. Vernon, north side of Van
54	174226	7/17/2019	8/8/2019	Drainage Issues	Vernon	Buren
						Pick up concrete debris at the
						pipe outlet on Pico Street and
					Pico St. and Mt.	Mt. Vernon, north side of Pico
				Trash/Debris	Vernon Grand	and Install object marker at the
55	174230	7/17/2019	8/8/2019	Clean up	Terrace	end of the pipe
						Pepper tree branches fell in the
						street. Owner would like to have
						them removed and is concerned
						that it would block the street
56	174282	7/17/2019	7/26/2019	Tree Issues	22225 Lark St	sweeper.
						Tree Branch in City Hall parking
			- 4- 4			lot near Bonita is dangling and
57	174555	7/18/2019	8/7/2019	Tree Issues	22795 Barton Road	there is a concern of it falling.
		- / /	- / /			Request to repaint red curb at
58	174557	7/18/2019	7/22/2019	Sidewalk Issue	Grand Terrace	12029 Mt. Vernon Ave.
						Clean up slim near the drain on
	174550	7/10/2010	0/0/2010	Dunimana lasuras	Cuand Tannasa	the street, starting at 22853 La
59	174558	7/18/2019	8/8/2019	Drainage Issues	Grand Terrace	Paix.
				Issue with Park/Facility		Broken swing at the playground
60	174576	7/18/2019		Equipment	Grand Terrace	Rollins Park
- 00	174370	7/10/2019		Event Set-	Grand Terrace	Rollins Park Shelter A & B clean
61	174672	7/18/2019		up/BreakDowns	Grand Terrace	up prior to Saturday, 9/7/2019.
01	174072	7/10/2019		Event Set-	Grand Terrace	Rollins Park Shelter C & D clean
62	174674	7/18/2019	8/7/2019	up/BreakDowns	Grand Terrace	up prior to Sunday, 7/28/19
02	174074	7/10/2013	6/7/2013	up/bicakbowiis	Grand Terrace	Clean up weeds at Barton, next
				Overgrown Grass		to McDonalds, inside and along
63	174678	7/18/2019		/ Weeds	Barton Road	the fence at the empty lot
		-, ==, ===		Event Set-		Movies at the Park 7/20/19
64	174803	7/19/2019	7/22/2019	up/BreakDowns	Grand Terrace	setup prior to 6pm.
		, -,	, -,	1, 2, 2, 2, 2, 2, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,		Poster from 411 Printing)21935
						Van Buren St # 22, Grand
						Terrace, CA) pick up for 7/20/19
				Event Set-		Movies at the Park and
65	174805	7/19/2019	7/23/2019	up/BreakDowns	Grand Terrace	installation.

1 1	Ī	1	1	1	1	
						Community Room Set up for
						Womens Club Wednesday,
						August 7, 2019 - 4 tables and 14
			- 1- 1	Event Set-		chairs - Meeting STARTS at
66	174828	7/19/2019	8/7/2019	up/BreakDowns	Grand Terrace	8:30am.
						Community Room set up for
						Wednesday, August 21st before
						10am for the Womens Club- 6
						tables, 6 chairs per table, head
						table with 3 chairs, podium (no
						mic), flags, 1 round table, table
67	174020	7/10/2010		Event Set-	Cuand Taura	for caterer and table for check-
67	174829	7/19/2019		up/BreakDowns	Grand Terrace	in.
						Community Room set up for
						Wednesday, September 18th
						before 10am for the Womens
						Club- 6 tables, 6 chairs per table,
						head table with 3 chairs, podium
				French Cod		(no mic), flags, 1 round table,
CO	174021	7/10/2010		Event Set-	Cuand Taura	table for caterer and table for
68	174831	7/19/2019		up/BreakDowns	Grand Terrace	check-in
						Community Room set up for
						Wednesday, October 16th before 10am for the Womens
						Club- 6 tables, 6 chairs per table,
						head table with 3 chairs, podium
				Event Set-		(no mic), flags, 1 round table, table for caterer and table for
69	174832	7/19/2019		up/BreakDowns	Grand Terrace	check-in
09	174632	7/13/2013		up/breakbowns	Grand Terrace	Community Room set up for
						Wednesday, November 20th
						before 10am for the Womens
						Club- 6 tables, 6 chairs per table,
						head table with 3 chairs, podium
						(no mic), flags, 1 round table,
				Event Set-		table for caterer and table for
70	174835	7/19/2019		up/BreakDowns	Grand Terrace	check-in
70	174033	7/13/2013		ap/ BreakBowns	Grana Terrace	Community Room set up for
						Wednesday, December 18th,
						2019 before 10am for the
						Womens Club- 6 tables, 6 chairs
						per table, head table with 3
						chairs, podium (no mic), flags, 1
				Event Set-		round table, table for caterer
71	174837	7/19/2019		up/BreakDowns	Grand Terrace	and table for check-in
		, ,		,		Community Room Set up for
						Womens Club Wednesday,
						September 4, 2019 - 4 tables
				Event Set-		and 14 chairs - Meeting STARTS
72	174838	7/19/2019		up/BreakDowns	Grand Terrace	at 8:30am.
				,,		Community Room Set up for
						Womens Club Wednesday,
						October 2, 2019 - 4 tables and
				Event Set-		14 chairs - Meeting STARTS at
73	174839	7/19/2019		up/BreakDowns	Grand Terrace	8:30am.
		·	•			•

						Community Room Set up for
						Womens Club Wednesday,
						November 6, 2019 - 4 tables and
				Event Set-		14 chairs - Meeting STARTS at
74	174840	7/19/2019		up/BreakDowns	Grand Terrace	8:30am.
						Community Room Set up for
						Womens Club Wednesday,
						December 4, 2019 - 4 tables and
				Event Set-		14 chairs - Meeting STARTS at
75	174841	7/19/2019		up/BreakDowns	Grand Terrace	8:30am.
,,,	17 10 11	,,13,2013		ap/ BreakBowns	Grana remace	Entrance sign South by City
						Limits to trim roses, cut grass
				Overgrown		and trim down all vegetation
76	174904	7/19/2019		Grass/Weeds	Grand Terrace	above sign
70	174904	7/13/2019		Grass/ weeus	Granu Terrace	South/West Corner of Barton
						Road & Preston - cut down all
				0		
77	174006	7/40/2040		Overgrown	C T	weeds along perimeter of empty
77	174906	7/19/2019		Grass/Weeds	Grand Terrace	lot five feet from sidewalk
						North / East Corner of Barton Rd
						& Preston - Cut down all weeds
						along perimeter up to north side
						Victoria of Preston, down to
				Overgrown		Grand Terrace Road Kiosk sign 5'
78	174909	7/19/2019		Grass/Weeds	Grand Terrace	back of sidewalk.
						Cut down weeds from north
						side Barton Road from Grand
						Terrace Road to GT entrance
				Overgrown		side (City Limits) 3' feet back of
79	174914	7/19/2019		Grass/Weeds	Grand Terrace	curb, 5' is ideal but 3' is realistic
				Event Set-		
80	174919	7/19/2019	7/23/2019	up/BreakDowns	Grand Terrace	Install signs at Dog Park
				Issue with		
				Park/Facility		
81	174921	7/19/2019	7/23/2019	Equipment	Grand Terrace	Install 2 valves at Canal
				Issue with		
				Park/Facility		Replace I20s and pop ups at
82	174923	7/19/2019	7/22/2019	Equipment	Grand Terrace	Canal
				Issue with		
				Park/Facility		Dig out and remove / replace 2
83	174925	7/19/2019	7/23/2019	Equipment	Grand Terrace	valves at TJ Arsttyn Park
		, , , , ,	, -,	Issue with		
				Park/Facility		Fix brown irrigation pipe at
84	174926	7/19/2019	7/23/2019	Equipment	Grand Terrace	triangle
0,	174320	771372013	772372013	Ечагритент	Grana rerrace	All City Flags are to be flown half
						staff on Saturday, July 27 from
						sunrise to sunset, please adjust
				Event Set-		to be half staff Friday and raise
85	174931	7/19/2019	8/7/2019	up/BreakDowns	Grand Terrace	back up Sunday morning.
65	174331	7/13/2013	0,7,2019	Issue with	Grand Terrace	City Hall Mens restroom toilet
						-
0.0	174045	7/10/2012	7/22/2012	Park/Facility	Conned To war ar	needs to be cleaned and
86	174945	7/19/2019	7/23/2019	Equipment	Grand Terrace	serviced.
				Issue with		
	475.55	7/22/22/2	7/22/2212	Park/Facility	0 1-	Please temporarily fix (tape up)
87	175678	7/23/2019	7/23/2019	Equipment	Grand Terrace	net at Fitness Park

1 1			1	این ج	1	
88	175679	7/23/2019	7/23/2019	Non Emergency	22795 Barton Road	Vacuum Community Room at City Hall
00	1/50/9	7/23/2019	7/23/2019	Service Request	22/95 Barton Road	
						National Night Out on August 6, 2019 - need set up and break
				Event Set-		down, tables, chairs, EZ up at
89	175680	7/22/2010	8/7/2019		Grand Terrace	•
69	1/3000	7/23/2019	6/7/2019	up/BreakDowns	Granu Terrace	Stater Bros parking lot
				Non Emergency		Banner pick up at 411 Printing -
00	175696	7/22/2010	9/7/2010	Non Emergency	21025 Van Buran	ready today, Tuesday, July 23,
90	175686	7/23/2019	8/7/2019	Service Request	21935 Van Buren	2019
0.4	475607	7/22/2010		Overgrown	C 17	Dead bushes at City Hall to be
91	175687	7/23/2019		Grass/Weeds	Grand Terrace	removed - check on irrigation
					44750 NAL Managara	Tree removal at the Highland
02	475600	7/22/2010		T 1	11750 Mt. Vernon	Apartments (11750 Mt. Vernon
92	175689	7/23/2019		Tree Issues	Ave.	Ave.)
						Pothole on Michigan N/B at
02	475605	7/22/2010	0/7/2010	Dath ala	Count Tanas	chain link gate before
93	175695	7/23/2019	8/7/2019	Pothole	Grand Terrace	Commerce
		- / /	0 10 10 0 10	Non Emergency		Order/reserve saw from Sunbelt
94	175719	7/23/2019	8/8/2019	Service Request	22795 Barton Road	Rentals
						Fix sidewalk on Mt. Vernon and
			- 1- 1			Pico, Barton and Canal with the
95	175721	7/23/2019	8/7/2019	Sidewalk Issue	Grand Terrace	saw rental
				Event Set-		Council Chamber clean up for
96	175734	7/23/2019	7/23/2019	up/BreakDowns	Grand Terrace	7/23/2019 meeting
						Movie at the Park August 3rd
				Event Set-		banner needs to be placed
97	175820	7/23/2019	7/30/2019	up/BreakDowns	Grand Terrace	weeks before the event
				Overgrown Grass		Drain clean up - weeds and grass
98	175988	7/24/2019		/ Weeds	22795 Grand Terrace	at the City Hall parking lot
						Debris, appliances (dishwasher,
						etc) on the right of way side
		- / /	- / /			walk of 12500 Orielo between
99	176379	7/25/2019	7/26/2019	Illegal Dumping	12500 Orielo	Lark and Van Buren
						Dry tree (Brazilian Peppertree),
						branches are breaking off and
						concerned on damaging.
						Request to trim to prevent
						heavy branch falling that may
100	476425	7/25/2010	0/0/2010	T 1	42704 Damaia	cause damages at 12794 Darwin
100	176425	7/25/2019	8/8/2019	Tree Issues	12794 Darwin	Avenue
				Total /Dalasia		Trash overflowing at Fitness
101	176540	7/26/2010	0/0/2010	Trash/Debris	Fitness David	Park. Please complete this by
101	176540	7/26/2019	8/8/2019	Clean up Issue with	Fitness Park	today (Friday, 7/26/19)
						Irrigation check at Fitness park.
102	176541	7/26/2010	0/0/2010	Park/Facility	Cuand Tannaga	Please complete by today,
102	176541	7/26/2019	8/8/2019	Equipment	Grand Terrace	Friday 7/26/19
403	176755	7/27/2040		Cuaffir:	22491 De Berry	Wall tagged on wall behind
103	176755	7/27/2019		Graffiti	Street	apartments along canal
104	177073	7/20/2040	0/7/2040	Event Set-	Cupied Tenere	CERT Meeting 7/6/19 set up
104	177073	7/29/2019	8/7/2019	up/BreakDowns	Grand Terrace	prior to 6:00 pm
						Kevin from Riverside Highland
						Water reported sinkhole at the
405	477050	7/20/2040	7/24/2040	Dath al-	Cupit d To ::	middle intersection of Mt.
105	177356	7/30/2019	7/31/2019	Pothole	Grand Terrace	Vernon and Van Buren

1 1	ĺ		İ	İ	1	OO OO 10 Marria at the Barris
						08-03-19 Movie at the Park setup and break down at Pico
						I
						Park, 6-10pm event City Tent,
				Frank Cak		table, chairs, first aid bags,
100	477427	7/20/2010	0/7/2010	Event Set-	Constant	cooler, ice, extension cords,
106	177437	7/30/2019	8/7/2019	up/BreakDowns	Grand Terrace	trash boxes, signs
			- 1- 1	Street Sign		Remove No Overnight Parking"
107	177690	7/31/2019	8/7/2019	Issues	Grand Terrace	signs on De Berry immediately.
				Non Emergency		
108	177704	7/31/2019	8/7/2019	Service Request	22795 Barton Road	4 No Digging signs at Fast Signs
						Clean Council Chambers, take
						out trash on August 1, 2019 for
				Event Set-		the Planning Commission
109	177747	7/31/2019	8/7/2019	up/BreakDowns	Grand Terrace	Meeting
						Sinking hole on the
						street/pavement in front of
						12344 Wisler Street, appeared
						within 10 days ago. Not really a
110	177758	7/31/2019		Pothole	Grand Terrace	pothole but a large sinking hole.
						weeds along Mount Vernon
						Slope - concerned that weeds
						are tall and need to be
						addressed and located north of
				Overgrown		GT road, On the west side of Mt.
111	177790	7/31/2019	8/8/2019	Grass/Weeds	Grand Terrace	Vernon.
112	177810	7/31/2019	8/7/2019	Graffiti	Westwood Ave.	Graffiti at the end of Westwood
						Graffiti at the top of Palm Ave
113	177813	7/31/2019	8/7/2019	Graffiti	Palm Ave	by Blue Mountain
						Graffiti at Honey Hill
114	177814	7/31/2019	8/7/2019	Graffiti	Honey Hill	neighborhood
						Graffiti at the gate open on
						Westbound Ave. by blue
						mountain trailhead and rocks on
115	177815	7/31/2019	8/7/2019	Graffiti	Westbound Ave	hill on Barton Rd

Park Shelter Reservations in July 2019

<u>Park</u>	Shelter	Date Reserved
Richard Rollins	Shelters C & D	July 6
Richard Rollins	Shelter C & D	July 28
Pico Park	Movies at the Park	July 20
Pico Park	Shelter Area	July 27

Community Room Reservations July 2019

<u>Group</u> Da	te Reserved	<u>Time</u>
Citrus Belt Quilters	2 nd Saturday	9am
Friends of the Library	3 rd Monday	5pm
SBCo Community Development & Housing	July 10	10am
Consolidated Plan		
Library Event	Tuesdays & Thursdays	10am

Overeaters Anonymous	Saturdays	10am
Inland Empire Quilt Group	1 st Saturday	1pm
CERT Meeting	1 st Tuesday	6pm
Parks & Rec	2 nd Thursday	4pm
J. Smith Farewell Celebration	July 5	11:30am

Signal Light Maintenance

Signal lights are maintained and repaired by City contractor, St. Francis. The following signal light maintenance was conducted:

Intersection	Regular Maintenance	Repair
Barton Road/Canal Street	×	n/a
Barton Rd/Honey Hills Dr	×	n/a
Barton Rd/Commerce Way/Vivienda		
Barton Rd/Mount Vernon Ave	×	n/a
Barton Rd/Preston St	×	n/a
Barton Rd/Town Square	×	n/a
Mt. Vernon Ave/De Berry St	×	n/a
Barton Rd/Grand Terrace Rd		
La Cadena/Litton	×	n/a
Main St/Michigan St	County	
Main St/High School entrance	County	

Park Maintenance

Park	Grass mowed	Full service planter maintenance	Gopher service	Restroom service (a.m.)	Trash receptacle service
Richard Rollins Park	Weekly	Once	Once	Daily	M-Fr, S*
Pico Park	Weekly	Once	Once	Daily	M-Fr, S*
TJ Austin Park	Weekly	Once			M-Fr, S*
Gwen Karger Park	Weekly	Once			M-Fr, S*
Fitness Park		Once (pull weeds)		Daily	M-Fr, S*
Griffin Park					

Location	Grass mowed	Full service planter maintenance	Trash service receptacle
Greenbelt	Weekly	Once	
Canal Strip	Weekly		
Oriole slope		Once	
Orange Grove Parkway		Once (pull weeds)	
Civic Center	Weekly	Once	Daily
Bike Stations		Bi-monthly	M & Th

Waste Management Services

Burrtec Waste Industries

Waste Generation Report:

- Burrtec releases Waste Generation Reports two months following month of service.
- Year-to-Date (YTD) Summaries are also available

Jun 2019: Concise Waste Generation Report (Unit of Measure: Tons)

Service Description	Refuse	Recycling	E- Waste	Green- waste	Tires	Tin/ White	Scrap Metal	Inert	C&D	Comm'l Select / Floor- sort	Total Tonnage Generated	Total Tonnage Generated by Category
Residential	247.31	62.64		192.22							502.17	
Christmas Tree												
Bulky Item	8.26		0.22			2.10					10.60	512.77 Residential
Clean Up												
Multi-Family	135.24	6.42		11.75							153.41	153.41 Multi-Family
Commercial	152.50	2.09			0.22		0.84			0.06	155.71	
School	53.22	4.04									57.26	212.97 Commercial
Roll off	72.62							24.00	75.56		172.18	172.18 Roll off
Grand Total	669.17	75.19	0.22	203.97	0.22	2.10	0.84	24.00	75.56	0.06	1051.33	

Missed Pick-Up Report

<u>Date</u>	Address	<u>Description</u>	Date Pick Up
Reported			Completed
6/1/19	22750 De Berry St	Trash bin missed	6/1/19
6/5/19	22772 Wren St	Trash bin missed	6/5/19
6/5/19	22720 De Berry St	Green Waste bin missed	6/5/19
6/7/19	12073 Preston St	Recycle bin missed	6/7/19
6/7/19	22631 Minona Dr	Trash bin missed	6/7/19
6/11/19	22340 Blue Lupine Cir	Trash bin missed	6/11/19
6/11/19	12570 Mount Vernon Ave	Trash bin missed	6/11/19
6/14/19	22990 Merle Ct	Recycle bin missed	6/14/19
6/17/19	22412 Terrace Pines Dr	Trash bin missed	6/17/19
6/18/19	21964 Tanager St	Trash bin missed	6/18/19
6/18/19	12029 Mount Vernon Ave	Recycle bin missed	6/18/19
6/19/19	22539 Lark St	Green Waste bin missed	6/19/19
6/21/19	11846 Preston St	Recycle bin missed	6/21/19
6/21/19	22710 Main St	Recycle bin missed	6/21/19
6/24/19	12225 Michigan St	Trash bin missed	6/24/19
6/25/19	12218 Pascal Ave	Recycle bin missed	6/25/19
6/25/19	12225 Michigan St	Trash bin missed	6/25/19
6/26/19	22596 Main St	Recycle bin missed	6/26/19
6/26/19	12252 Kingston St	Trash bin missed	6/26/19
6/26/19	22765 De Soto St	Recycle bin missed	6/26/19
6/26/19	22755 De Soto St	Recycle bin missed	6/26/19

Public Works Administration

Contracts, Bids, Reports, Grants, Project Management & Events

Contracts:

Public Works Services for FY 2019-20:

Contractor Name		Contract Amount	Remaining Balance as of Jul. 31, 2019
ACCO Engineered Systems	HVAC Maintenance	\$22,850	\$22,850
Albert A Webb Associates	Commerce Way Final Design Southern Portion	\$170,880.00	\$164,005.00
Clean Street	Street Sweeping Services	\$52,000.00	\$52,000.00
City of Colton Cooperative Agreement with Grand Terrace	Traffic Signal Maintenance for signal on Litton Avenue	N/A	N/A
EZ Sunnyday Landscape	Landscape Maintenance	\$47,830.00	\$47,830.00
Gopher Patrol	Gopher Abatement Services	\$7,877.00	\$\$7,877.00
Hardy and Harper, Inc	Street Maintenance Services	\$75,000.00	\$75,000.00
Interwest Consulting Group TKE Engineering, HR Green	On-Call Public Works Inspection Services	\$40,000.00	\$40,000.00
Interwest Consulting Group HR Green Albert A. Webb	On-Call Construction Management Services (incl. Barton Road Interchange Project – Interwest)		\$40,000.00
Interwest Consulting Group	Commerce Way Extension Real Estate & Engineering Services	\$251,609.00	\$180,392.75
Lynn Merrill	NPDES Services	\$10,000.00	\$10,000.00
Moran Janitorial Services	Janitorial Services for City Hall and City Parks	\$19,980.00	\$19,980.00
Otis Elevator Company	Elevator Maintenance Service	\$5,145.29	\$5,145.29
San Bernardino County Dept of Public Works – Flood Control	Flood Control Facilities	\$26,117.00	\$26,117.00
San Bernardino County Fire Dept – Hazardous Material	Household Hazardous Waste (HHW) Services	\$18,064.96	\$18,064.96
San Bernardino County Land Use Services	Fire and Weed Hazard Abatement Services	\$13,526.00	\$13,526.00
St. Francis Electric, LLC.	Traffic Signal Maintenance Services	\$20,000.00	\$20,000.00
County of Riverside TLMA Administration	Main Street Traffic Signal Maintenance Services	\$9,000.00	\$9,000.00
West Coast Arborist		\$38,560.40 (\$192,802: 5-yr term)	\$38,560.40 (\$192,802: 5-yr
Western Exterminator Co.	Pest Control Services	\$7,502.00	\$7,502.00
Willdan	Engineering Services (incl. Landscape and Lighting Assessment District)	\$7,000 (paid with Dev. fees)	N/A (Developer Fee and LLMD Assess.)
	TOTAL PUBLIC WORKS CONTRACT VALUE FOR FY 2018-19:	\$882,942.00	\$876,067.00 balance

FY 2019-20 Capital Improvement Project Contracts

tractor Name Service	Contract Amount Contract Bala
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Preliminary Engineering for HSIP – Mt. Vernon Safety Improvement	\$36,300.00	\$4,643.00
TOTAL CIP PROJECT CONTRACT VALUE FOR FY 2019-20	\$1,425,302.15	\$111,357.94

Bids:

- N/A

Major Reports:

- California Air Resources Board (CARB) Responsible Official Affirmation of Reporting (ROAR)
 Final Submission
- Delinquent Refuse and Sewer Accounts Special Assessment 1st Submission List for County

Grants:

- MSRC Funding for Clean Transportation Projects
- SCIP: \$140,000 grant funding for City Hall EV Project
- HSIP Highway Safety Improvement funding for Mt. Vernon / Awaiting Approval to Bid from Caltrans
- HSIP Guardrail Safety Project
- CDBG: Progress Reports for Fiscal Year

Project Management:

- Budget for Landscape and Lighting Assessment District
- EV Charging Station

Major Meetings / Events:

- Cal Recycle Annual Conference Call



Sheriff's Contract

Law Enforcement Services





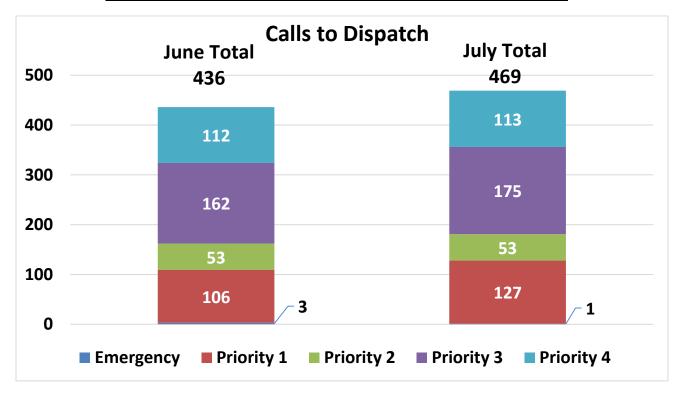


San Bernardino County Sheriff's Department



Services	June 2019	July 2019
Officer Contact and Calls	1,122	1,533

Calls to Dispatch	June 2019	July 2019
Emergency	3	1
Priority 1	106	127
Priority 2	53	53
Priority 3	162	175
Priority 4	112	113
Totals	436	469



Emergency – 911 calls (evaluated for substance).

Priority 1 – Currently active, 15 minutes or less.

Priority 2 – Just occurred, 15 minutes or more.

Priority 3 – Calls over 30 minutes ago.

Priority 4 – Incident calls, counter calls.

Note: As dispatch receives more information during the call, the level of priority can change to a higher or lower level priority.

Citizen on Patrol Hours:

 Week of:
 Jul 1
 Jul 8
 Jul 15
 Jul 22
 Jul 29
 Total Hours:

 5
 4
 4
 9
 2
 24



San Bernardino County Fire







City of Grand Terrace Fire Department Incidents 07/01/19 - 07/31/19

Call Type	Number of Calls
Carbon Monoxide Alarm	2
Commercial Alarm	1
Fire – Commercial Building	1
Fire – Vegetation	2
Fire – Vehicle on the Freeway	1
Medical Aid	91
Outside Electrical Incident	1
Outside Investigation	1
Public Service	1
Residential Alarm	5
Traffic Collision with Injuries – Freeway	2
Traffic Collision Unknown Injuries – Freeway	2
Total Calls	110



